

RESIDENTS' SURVEY 2018

CONTACTING THE COUNCIL

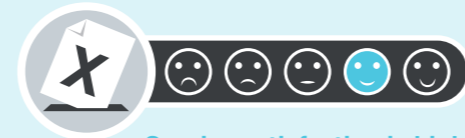
The most popular way for residents to contact the council is by telephone - 78% of residents prefer this.



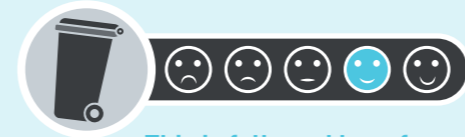
RESIDENT SATISFACTION



59% are satisfied with the way Havant Borough Council runs things



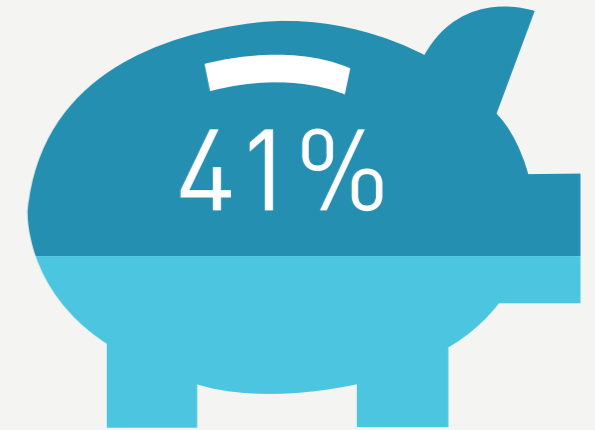
Service satisfaction is highest with electoral registration



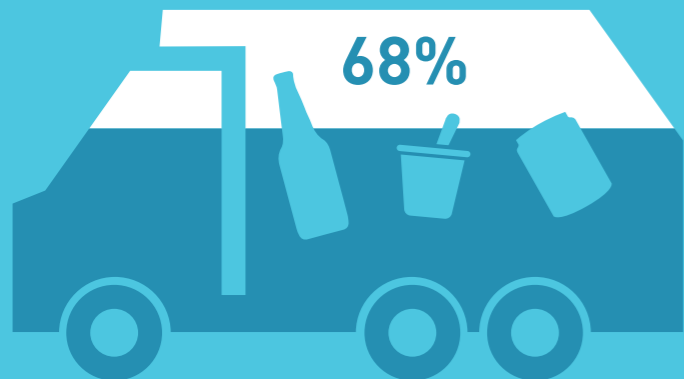
This is followed by refuse collection

VALUE FOR MONEY

41% agree that the council provides value for money.



WASTE AND RECYCLING



68% of residents say that collection of a wider range of materials would persuade them to recycle more.

COMMUNITY BUILDINGS

Half of residents (51%) use libraries.



26% use community buildings for occasional keep-fit or sport.



14% use the buildings for regular keep-fit or sport.

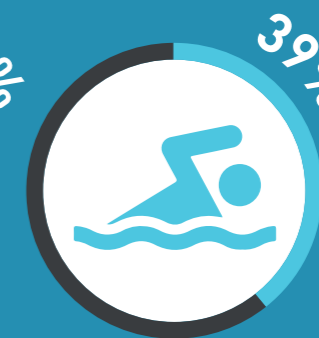


73% of residents who do not use community buildings say it is because there is nothing they want to do there.

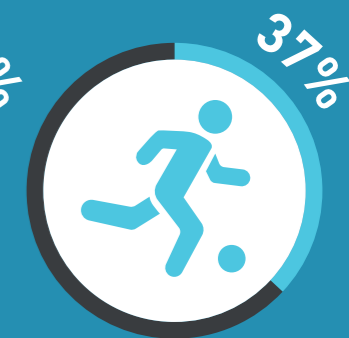
LOCAL NEEDS



58% of residents say they use open spaces



39% of residents say they use leisure centres



37% of residents say they use recreation grounds

HOUSING



57% of residents feel that more affordable housing **FOR SALE** is needed in the borough.



57% of residents feel that more affordable housing **TO RENT** is needed in the borough.

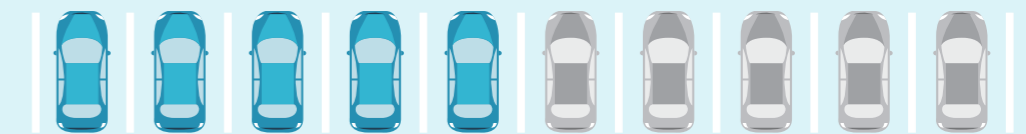
TOWN CENTRES



Investment in town centres is seen by 31% of residents as the best way to raise the prosperity of Havant borough.



71% believe a wider choice of shops would improve our town centres



50% believe cheaper car parking would improve our town centres



36% believe more shops would improve our town centres