APPENDIX 4: SUMMARY SPORTS CLUBS/ORGANISATIONS – CONSULTATION FEEDBACK

INTRODUCTION

In order to gain an understanding of the facility provision and sufficiency for non-PPS sports, a survey was undertaken across all sports organisations in Havant. The objective of the survey was to gain further information on the quality of indoor and outdoor facility provision and whether this satisfied the demand of the individual organisations.

A detailed analysis of the responses is provided in full in Appendix A – Sports Club Survey Analysis, including a list of respondents.

EXEC SUMMARY

The survey identifies that the majority of clubs would recommend their facility to other clubs, generally due to the quality and accessibility of facilities.

The survey also highlighted that membership rates have increased in recent years and the clubs project a further increase in the future. This indicates good, and growing levels of club membership.

REVIEW OF SELECTED RESPONSES (TOP 3)

1. The average likelihood of recommending facilities to other similar organisations is 7.6/10 (Question 19)

2. 4/7 clubs highlight that their membership rates have increased in the past 3 years (Question 14)

3. 5/7 clubs project an increase in their membership numbers over the next 3 years (Question 21)

Appendix A – Sports Club Survey Analysis
OVERALL RESPONSE SUMMARY

Response Data:

<table>
<thead>
<tr>
<th>COMPLETION STAGE</th>
<th>NUMBER OF SPORTS CLUBS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully completed responses</td>
<td>7</td>
</tr>
<tr>
<td>Partially completed responses</td>
<td>0</td>
</tr>
<tr>
<td>Number of unique sports</td>
<td>7</td>
</tr>
</tbody>
</table>

Responding Organisations:

SPORTS ORGANISATIONS
- Portsmouth Triathletes
- Havant Rifle & Pistol Club
- Special Olympics S.E Hampshire
- Wecock Boxing
- Havant and Waterlooville Swimming Club
- South Hants Volleyball Club
- Havant Athletic Club

Question 1

Question (Q): “What is the name of your Sports club?”

Answer (A): As above, 7 responses were received, of which all 7 were fully completed.

Question 2

Question (Q): “Please provide the following contact information, in case we need to contact you for clarification on any responses.

Answer (A): 7 provided their name and email
Question 3

Q: “Which sport does your club participate in?”

A: Athletics, Boxing, Multi Sport, Shooting, Swimming, Volleyball and Triathlon all received 1 confirmation.

Question 4

Q: “Is your organisation affiliated to a national governing body or association?”

A: All 7 respondents answered yes, with the following NGBs mentioned: British Triathlon Federation, NSRA, NRA, MLAGB, Special Olympics Gb, England Boxing, Amateur Swimming Association, English Volleyball Association, UK Athletics.

Question 5

Q: “Please select the facility type your club uses most frequently”

A: Athletics Track received two confirmations, while another 5 different types of facilities received one confirmation each: Boxing Gym, Netball Court, Swimming Pool, Sports Hall, Indoor Tennis Court and Shooting Range.

Question 6

Q: “Please name the facility your organisation uses most frequently.”

A: All 7 clubs responded to this question, all providing different answers; the facilities mentioned are:

- Cowplain Community School
- Purbrook Park School
- Waterlooville Leisure Centre (2 votes)
- Acorn Centre Wecock
- Mountbatten Track (Portsmouth)
- Havant Rifle & Pistol Club own facility
**Question 7**

Q: “Is this your preferred facility?”

A: 5 out of 7 clubs responded YES to this question, with Special Olympics S.E Hampshire and Havant Athletic Club answering NO. While the first did not provide a reason for this answer, the latter stated that Mountbatten Track is their only option due to a lack of athletic tracks within Havant Borough.

**Question 8**

Q: “Do you use any other facilities for training or competition?”

A: 71.5% (5) of votes were YES and the remaining 28.5% (2) NO, this indicating the majority of clubs use multiple venues. Other facilities used by these clubs include: Southsea Beach Hut, Portsmouth Sailing Centre, Havant Leisure Centre, Barncroft School Pool, Havant Academy and Horndean Technology College.

**Question 9**

Q: “How many hours per week does your club utilise this facility?”

A: The majority of respondents stated that they use their facility for over 5 hours weekly. The seven answers for this question are split as follows:

- 1-4 hours (1): Special Olympics S.E Hampshire
- 5-8 hours (2): Portsmouth Triathletes, Wecock Boxing
- 9-12 hours (2): South Hants Volleyball Club, Hacant Athletics Club
- More than 12 hours (2): Havant Rifle & Pistol Club, Havant & Waterloo Swimming Club
**Question 10**

Q: “How many active members does your club have?”

A: The highest response rate came in the over 75 members category, with four responses, followed by 11-25, 26-50 and 51-75 with one response each. These figures indicate that clubs in the area are large.
**Question 11**

Q: “Approximately what number of active members fall into the categories: Children (0-11), Youth (12-18), Adult (19-59) and Senior (60+)”

A: In total there were 1250 approximate members in the 7 clubs. The lowest response rate was Children (0-11), with 126 members, 62 of which come from Havant Athletics Club. The second lowest group was Senior (60+), with 206 members estimated to be within this group. The second highest group was Youth (12-18), with a slightly higher response of 251, with 138 of this coming from Havant & Waterlooville Swimming Club. The group with the highest response rate was Adult (19-59) estimated to have 664 people across the 7 organisations. Portsmouth Triathletes provides a strong majority in this section, with an estimated 350 members, indicating they are a very large club in the area.

![Bar chart showing the distribution of members across different age categories.](chart.png)
**Question 12**
Q: "How do the majority of your organisation’s members travel to this facility?"

A: 100% of respondents travel via car to their respective facility. This reflects the high car ownership levels in the area.

**Question 13**

Q: "Please specify up to 3 main geographical areas from which your organisation draws members?"

A: The majority of respondents indicated the main areas where their members live are Havant and surrounding areas, including Portsmouth, Waterlooville/Denmead, Wecock and Petersfield.

**Question 14**

Q: "How has the number of club members changed over the last 3 years?"

A: All of the 7 respondents indicated an increase in their membership.

**Question 15**

Q: "Please provide the main reason for the above answer"

A: Reasons for increases to membership were attributed to trends in demand for the sport (3 responses), club recruitment (3 responses) and quality of facilities (1 response).

**Question 16**

Q: "On behalf of your organisation, how would you rate your facility in the following areas? (Appendix A)"

A: Through further analysing the data presented in Appendix A, the results show that clubs are happy overall with the ‘capacity of venues’, ‘accessibility’ and ‘ease of booking’.

Clubs are less happy with ‘value for money’, ‘childcare facilities’ and ‘changing facilities’ at the venues used.
**Question 17**

Q: “If applicable, please prioritise 3 areas for investment in your main sports facility?”

A: The highest response references facility maintenance and availability of suitable times to participate, with 3 and 2 responses respectively.

**Question 18**

Q: “Please provide reasons for the above list of priorities”

A: The open ended question only received 7 responses, however, it did produce some useful results. We have included some full answers from those respondents who noted accessibility and sports surfaces as their improvement priorities.

*Portsmouth Triathletes* - “Evening pool time is booked by other clubs, lack of availability in the 7-9pm slots. Facilities Management can’t seem to respond quickly enough to fix repairs and deal with excessively hot water. - having said this much has been improved in last couple of years.”

*Havant Rifle & Pistol Club* - “We are always looking for modernisation. Electronic target systems would be a great asset.”

*Havant & Waterlooville Swimming Club* - “We need more training time, especially in the evening but not too late for children”.

Question 19

Q: “How likely is it that you would recommend this facility to other sports clubs? (1-very unlikely; 10 – very likely)

A: 6 out of 7 clubs responded to this question. The overall average recommendation score was 7/10, which represents an overall positive view on facilities, with all 6 confirmations providing a score over 5/10.
Question 20

Q: “Do you have any further comments regarding your organisation’s main facility”

A: There were 3 responses to this question (4 skipped); these are the main points to take from their comments.

   Portsmouth Triathletes - “Very grateful for upgrading Waterlooville Leisure Centre over past years and the staff are very helpful”.

   Havant Athletic Club - “We do not have a suitable athletic facility in the Borough of Havant, we have to go to the Mountbatten Track in Portsmouth as that is our nearest athletic track”.

Question 21

Q: “How is the number of club members project to change over the next 3 years?”

A: Of the 7 respondents, 6 indicated a projected increase in members over the next 3 years, with 1 projecting no change (Portsmouth Triathletes). Overall this indicates a positive trend for membership numbers.

Note: This question refers only to membership numbers. While there is likely to be correlation between increased membership volumes and rising overall participation, it is not guaranteed.

Question 22

Q: “How many new members/teams are you projecting to join your club in the next 3 years?”

A: Following from the previous question 21, of those who provided a quantitative answer, the average increase was around 31 more members. South Hants Volleyball Club projects a large increase of approximately 70 members over the next 3 years.
Question 23

Q: “What would this change mean in terms of your requirements for facility space?

A: There were 5 responses to this section, and as expected, all responses highlight the need for increase court time/space to facilitate their projected growth.

As expected the most frequent response indicate the need for more courts, space and time, to facilitate their projected growth. Another requirement mentioned was additional equipment.

Question 24

Q: “Please provide the main drivers for any increase expected in participation”

A: There were 4 responses to this section:

- **Havant Rifle & Pistol Club**- “We are looking to increase the under 30 age group to maintain the continuance of the club”

- **Special Olympics S.E Hampshire**- “By including more sports”

- **Havant & Waterlooville Swimming Club**- “Swimming is a popular sports activity and people are continuing to swim and compete in to adult hood and older age”

- **South Hants Volleyball Club**- “Junior development programme really starting to bring people into the adult train sessions”
Question 25

Q: “In order to achieve your aspirations (potential) of your organisation, what partner support will you require over the next 3 years?

A: Of the 6 comments received, key points regarding partner support are as follows:

- **Portsmouth Triathletes** - “Lifeguard training, Meeting / training rooms and overall support for Volunteers will be needed from Partners”
- **Havant Rifle & Pistol Club** - “Any awareness of the facilities that can be given to youth associations would help”.
- **Special Olympics S.E Hampshire** - “Links with schools and special schools, Day service providers”
- **Havant & Waterlooville Swimming Club** - “More pool and dry side time and a small amount of space to store the support equipment to run a swimming club without our volunteers having to have it at home”
- **South Hants Volleyball Club** - “continuation with the satellite programmes; promotion thru local agencies and increased coverage in schools”
- **Havant Athletic Club** - “Suitable facilities provided within the Borough of Havant”
On behalf of your organisation, how would you rate the facility in the following areas?

- Capacity
- Availability
- Accessibility
- Suitable facility dimensions
- Disabled access
- Sports Equipment
- Sports Surfaces
- Facility Maintenance
- Value for money
- Childcare facilities
- Customer service
- Cleanliness
- Changing facilities
- Clubhouse/bar facilities
- Ease of booking