

# RESIDENTS' SURVEY

# CORONAVIRUS WAVE 3 RESULTS

We have been monitoring the effects of the coronavirus on our residents' mental health and wellbeing since the start of the pandemic. We have undertaken three waves of surveys from July 2020 through to July 2021, the responses from the surveys have helped us to understand how our residents are feeling and adapt our services to meet those needs.

## CONFIDENCE IN COUNCIL

Confidence in how the council is handling the response to the pandemic has remained consistently high through all three surveys



## FEELING SAFE

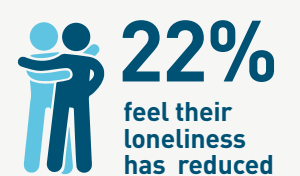
Respondents were feeling much safer outside their homes in the summer months, compared to the start of the pandemic



4 out of 5 respondents feel very or fairly safe

## HEALTH & WELLBEING

Easing of lockdown measures has led to an improvement in mental health, physical health and feeling less lonely



## TRUSTWORTHY

Trust in the advice and information provided by Havant Borough Council remains high, particularly compared to national averages



Local Government comparison - 54%

## FOLLOWING THE RULES

**87%**

were confident they understood the coronavirus rules and guidance at that time (June/July)



**95%**

followed the Government guidance

## WAYS TO IMPROVE MENTAL HEALTH

Top three ways of improving mental health among respondents

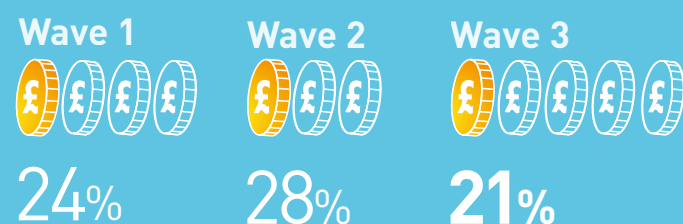
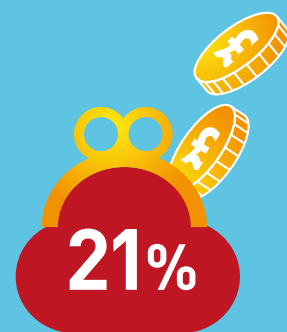


Becoming more physically active  
Talk to a friend or family member  
Using mindfulness techniques

**60%**  
of respondents knew where to access support for their mental health

## FINANCIAL IMPACT

Respondents who have seen a negative impact on their household finances since the start of the pandemic has reduced



1 in 5 respondents have seen a very or fairly negative impact

## CORONAVIRUS CONCERNS

Our respondents top five worries/concerns over the summer months



New virus variants in wider circulation  
Other people not following guidance  
Length of time measures will go on  
Friends or family catching coronavirus  
Central government response to the pandemic

## VOLUNTEERING

**Almost 1 in 5** (16%) of respondents volunteered during the pandemic

Of those, two-thirds (66%) said they would continue to volunteer locally after the pandemic

**52%**  
were aware of an increase in volunteer groups in the local area during the pandemic

