

Information Request Compliance Statistics

The Section 45 Code of Practice states that public authorities with over 100 Full Time Equivalent employees should, as a matter of best practice, publish details of their performance on handling requests for information under the Freedom of Information Act. The following data includes requests received under both the Freedom of Information Act 2000 and Environmental Information Regulations 2004.

	2025/26 Q1	2025/26 Q2	2025/26 Q3	2025/26 Q4	Total / EOY
Number of FOI and EIR requests received in the quarter					
FOI requests received during the Q	170	199			369
EIR requests received during the Q	44	31			75
Total requests received during the quarter	214	230			444
Total requests carried forward from previous quarter	35	34			
Requests not yet processed	34	36			
Requests cancelled/withdrawn	5	8			13
Number of FOI requests responded to within 20 working days					
Requests processed in full	167	191			358
Requests processed by statutory deadline	164	185			349
Percentage (ICO target > 90%)	98.2%	96.9%			97.5%
Requests processing took longer than statutory deadline	3	6			9
Percentage (ICO target < 10%)	1.8%	3.1%			2.5%
Number of EIR requests responded to within 20 working days					
Requests processed in full	43	29			72
Requests processed by statutory deadline	41	26			67
Percentage (ICO target > 90%)	95.3%	89.7%			93.1%
Requests processing took longer than statutory deadline	2	3			5
Percentage (ICO target < 10%)	4.7%	10.3%			6.9%
Request Outcome Analysis					
Requests where the deadline was extended	1	6			7
Requests where information granted in full	147	146			293
<i>Information not held</i>	42	43			85
<i>Information reasonably accessible by other means</i>	0	0			0
<i>Other full refusal</i>	6	4			10
Total requests where information not granted in full (sum of above)	48	47			95
Requests where the information was granted in part and refused in part	15	27			42
Reviews					
Requests that have been referred for internal review	3	2			5
Percentage of original decisions upheld at internal review	66.7%	50%			60.0%
Complaints raised with the ICO	0	0			0