

FLOODING RESPONSIBILITIES

Environment Agency

Issue flood warnings;
Receive and record details of all flooding incidents;
Monitor situation and advise other organisations;
Deal with emergency repairs and blockages on main rivers and EA structures;
Provide empty sandbags;
Respond to pollution incidents;
Advise on waste disposal issues.

Hampshire County Council

Maintain safe conditions on roads;
Place flood warning signs on highway;
Organise road closures and traffic diversions;
Co-Ordinate response to major flooding incidents;
Clear blockages on highway drainage systems;
Protect property from flooding by water from the highway, where there is a failure of the highway drainage system.

Havant Borough Council

Co-Ordinating role for HBC area & liaison with West Sussex for Lumley;
Flood warning dissemination (by local agreement with EA);
Emergency provision of sandbags;
Clearing blocked watercourses (under Land Drainage Act powers);
As County Council for Highway Agency highways;
Emergency resources for building sandbag defence barriers;
Housing Officers assist individuals requiring re-housing;
Environmental Health Officers assess risks to health, especially where floodwater is contaminated by sewage;
Street Cleaners unblocking road channels and gully gratings.

Local Flood Action Groups (where applicable)

Flood warning dissemination (by local agreement with EA);
Support to and liaison with residents and principal statutory agencies;
Checking on the elderly and vulnerable (shopping etc);
Check residents are not pumping floodwater into foul sewer system;
Liaise with Water Authorities regarding difficulties with sewer system;
Sandbag road inspection covers that are letting water into foul sewer system;
Liaise with infrastructure providers regarding the maintenance of service;
Liaise with police regarding empty properties;
Liaise with media.

Hampshire Fire and Rescue Service

Rescue;
Response to emergency incidents;
Assist where need is identified and use of fire service personnel and equipment is relevant.

Water Companies

(Portsmouth Water (mains supplier) and Southern Water (disposal of sewage and mains foul water))

Emergency overpumping or tankering at pumping stations;

Clearing blockages in public sewers and outfall grills;

Repairing burst sewage and water pumping mains;

May take action to protect property from flooding by water from public water mains or discharges from public sewerage systems;

Provision of portable toilets.

Electricity, Gas and Telecommunication Companies

Attend to emergencies relating to their service putting life at risk as a result of flooding;

Attend to flooding emergencies at their own service installations.

Property Owners

Move to a safe area if life is at risk;

Prevent water from entering property if possible;

Switch off electricity and gas supplies at mains;

Move valuable possessions above floor areas liable to be flooded.