

### **Overall aims:**

To promote positive well being of **ALL** within the local community of Havant by sharing good practice, information and understanding with a range of service users, agencies in health and social care in both the statutory and voluntary sector. This will increase the cultural capability of all services who have membership to the network, as well as the partners they work with.

To better engage with the local community, especially those people we have historically found more difficult to engage with.

With increased understanding of the communities in Havant, a positive service can be provided, increasing the well being of the community and their confidence and engagement in the services they access.

The network will also serve as a useful tool for teams, agencies, organisations, and service users in the area of service provision to meet the needs of the local communities.

### **This aim will be met via the following objectives:**

- Providing a forum to share information with a wide range of agencies who work with Havant's local minority ethnic and communities of interest, in implementing service provision to promote inclusion
- Identifying generic barriers to services (that are not always easy to see) through service user involvement (consulting with service users) and sharing information between agencies
- Identifying and sharing training needs about accessing services for service providers and the local minority and hard to reach communities
- Provide signposting opportunities for other services, agencies and service users
- Sharing funding opportunities for the potential development of local projects to improve the well being of the local community by meeting unmet needs
- Work to promote community cohesion and reduce fear and misunderstanding within the wider community
- Providing opportunities for local agencies and service users to become involved in local events



### The Structure of the Group

- Will meet within the borough for 2hours (max) on a quarterly basis, (dependent on suitable venue availability).However the Forum will also be in touch virtually as and when appropriate for updates or information seeking via email
- There will be standing agenda items as well as an opportunity to bring additional issues to the group for discussion
- The chair will be volunteers from the network, varying across the meetings
- Membership - if an individual cannot attend they are welcome to send a representative in their place
- Membership can be local to the Borough, either providing services or *receiving* services (including residents)
- Membership will also include associate members from other areas, who provide services for the Borough

### Responsibilities of Membership

Members will be required to:

- To engage with the group, sharing information from their perspective
- Join in small break away groups for any special project work
- To join in with the planning/organisation and running of any events proposed
- To promote and raise awareness of the network
- To encourage and support service user involvement and engagement

The terms of reference will be reviewed on an annual basis by the group

### **Glossary** - in the case of this network forum

**Communities of interest** could include community members who have protected characteristics under the equality act 2010:

Age, Disability, Gender reassignment, Pregnancy/maternity, Marriage/civil partnership, Race, Religion/belief (including none), Sex and Sexual orientation

**Diversity** is about recognising and valuing individual differences and raising awareness about them but also taking into account individual characteristics and needs. The differences of each individual in any group of people can be in the values, attitudes, cultural perspective, beliefs, ethnic and economic background, sexual orientation, abilities, skills, knowledge, life experiences, sex and gender identity, generational (age) etc.

**“Historically found to be more to difficult to engage with”** – can be for various reasons (depending on the person’s status). They can be from many different communities and groups and could include: young people, homeless people, minority ethnic groups, drug users, economic migrants, and asylum seekers, Gypsies and Travellers, disabled people, people with mental health problems, from deprived backgrounds, of different sexual orientation or gender identity etc.

**Service Users** are the clients and/or customers of service providers within the borough of Havant

**Service User Involvement** is: service users (the customer), being involved, and consulted in the delivery of local services mainly by giving their opinions and providing feedback (allowing for the opportunity of change and progress).

