

## Redundancy Support for Employers

Type of Support	Further Information
<p>An experienced team of brokers can provide a flexible, responsive, proactive, tailored support to all companies. The Continuous Employment Support Service supports employers who are making people redundant by helping employees to identify transferable skills, job focused training to develop vocational skills, CV and jobsearch support, and advice on claiming benefits</p> <p>Agreement with all major providers who give tailored support to gain training/skills inc. nextstep Information</p> <p>Advice and Guidance, Learndirect, Further Education Providers, private providers</p> <p>Links into all Jobcentre Plus offices and delivers pension and benefit advice</p>	<p><b>SEEDA</b></p> <p><a href="http://www.seeda.co.uk/">http://www.seeda.co.uk/</a></p> <p>01483 484200</p>
<p>Signposting to relevant agencies and support services</p> <p>Rapid Response Service e.g. taking claims on employers premises, advice sessions to employees on premises</p> <p>"Find your way"- leaflet to help businesses with training recruitment and redundancies</p> <p>EURES adviser: can arrange for an adviser to visit companies where significant numbers of people from a single European country are being made redundant</p>	<p><b>Jobcentre Plus</b></p> <p><a href="http://www.jobcentreplus.gov.uk/">http://www.jobcentreplus.gov.uk/</a></p>

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<p>Assistance with new business start-up, via information, advice and brokerage services and modularised courses.</p> <p>Information and advice is also available to employers on making staff redundant.</p> <p>Where staff are being made redundant and a number of them wish to become self employed additional start-up courses can be run via flexible call off arrangements at the current employers premises or at a convenient nearby location</p>	<p style="text-align: center;"><b>Business Link</b></p> <p style="text-align: center;">0845 600 9 006</p> <p>Email: <a href="mailto:info@businesslinkse.co.uk">info@businesslinkse.co.uk</a> and <a href="http://www.businesslink.gov.uk/southeast/">http://www.businesslink.gov.uk/southeast/</a></p>
<p style="text-align: center;">Advice through Train to Gain</p> <p>Retraining opportunities for individuals while still employed and under threat of redundancy through Employer ESF</p> <p style="text-align: center;">Retraining of staff through Skills for Jobs European Social Fund (ESF)</p> <p style="text-align: center;">Awaiting news on further support available under Train to Gain and ESF</p>	<p style="text-align: center;"><b>Learning and Skills Council</b></p> <p style="text-align: center;"><a href="http://www.lsc.gov.uk/regions/SouthEast/">http://www.lsc.gov.uk/regions/SouthEast/</a></p> <p style="text-align: center;">0845 019 4182</p>
<p>Help to resolve legal, money and other problems by providing free, independent, impartial and confidential information and advice. Delivery and co-ordination of a range of financial and support initiatives across the region.</p> <p>Some bureaux can also provide bespoke advice sessions in situ to offer advice relevant to specific situations</p>	<p style="text-align: center;"><b>Citizens Advice</b></p> <p style="text-align: center;"><a href="http://www.adviceguide.org.uk/">http://www.adviceguide.org.uk/</a> <a href="http://www.hampshirecab.hampshire.org.uk/">http://www.hampshirecab.hampshire.org.uk/</a></p>

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nextstep service: information and advice service on all aspects of work and learning; practical help in applying for a new job, preparing CV's and job applications, coaching to prepare for interviews, help to find suitable re-training courses. Qualified careers advisers to help those looking for a change of career.	<b>VT Enterprise</b> <a href="http://www.nextstepsoutheast.org.uk">www.nextstepsoutheast.org.uk</a>  0800 1954 700
Assistance with starting up a new business and development fo existing small businesses	<b>Enterprise First</b> <a href="http://www.enterprisefirst.co.uk/">http://www.enterprisefirst.co.uk/</a>
Details of all the help available to businesses and people in today's economic climate	<a href="http://www.realhelpnow.gov.uk">www.realhelpnow.gov.uk</a>
Advice on employment rights	<b>ACAS</b> <a href="http://www.acas.org.uk">http://www.acas.org.uk</a>  0845 47 47 47
Business law and employment matters	<b>BERR</b> <a href="http://www.berr.gov.uk">http://www.berr.gov.uk</a>  0845 145 0004
General advice for those facing redundancy	<b>Direct GOV</b> <a href="http://www.direct.gov.uk">http://www.direct.gov.uk</a>
Advice on Tax and National Insurance Contributions	<b>HMRC</b> <a href="http://www.hmrc.gov.uk">http://www.hmrc.gov.uk</a> Employers 0845 714 3143

## Redundancy Support for Employees

Type of Support	Further Information
<ul style="list-style-type: none"> <li>• Advice on benefits and job search</li> <li>• Internet Site with all job vacancies</li> <li>• Telephone booking for benefit claims</li> <li>• Rapid Response Service e.g. taking claims on employer premises, advice sessions to employees on premises, skills analysis to identify transferable skills, action fund to overcome short term barriers to taking up job offers e.g. travel to work               <ul style="list-style-type: none"> <li>• Provide information about alternative jobs within the labour market                   <ul style="list-style-type: none"> <li>• Matching to known vacancies</li> <li>• Help with drawing up CVs</li> <li>• Help to enhance job search skills</li> </ul> </li> <li>• Job Kit-Practical help and advice when applying for jobs</li> </ul> </li> <li>• EURES Adviser for employees from other European countries: provides advice about vacancies, labour market conditions, tax and benefits. Signposts to EURES advisers in other European countries</li> </ul> <p style="text-align: center;"><b>Additional Support From Day One of Unemployment</b></p> <ul style="list-style-type: none"> <li>• Day One access to a Programme Centre</li> </ul> <ul style="list-style-type: none"> <li>• Submissions to Local Employment Partnership Vacancies -for those employed who are under threat of redundancy               <ul style="list-style-type: none"> <li>• Group Job Search sessions</li> </ul> </li> <li>• One to One Coaching Sessions - for those requiring additional help after attending a Group Job Search Session.</li> <li>• One day provider led job search sessions through the Programme Centre - focused, intensive job search support, completion of an electronic CV, matching skills to job vacancies, interview preparation</li> </ul> <p>Professional and Executive Customers – specifically tailored job search support</p>	<p style="text-align: center;"><b>Jobcentre Plus</b></p> <p style="text-align: center;"><a href="http://www.jobcentreplus.gov.uk/">http://www.jobcentreplus.gov.uk/</a></p> <p style="text-align: center;">Job seeking: 0845 6060 234</p> <p style="text-align: center;">Making a claim: 0800 055 6688</p> <p style="text-align: center;"><a href="http://www.eures.europa.eu">www.eures.europa.eu</a></p>

## Redundancy Support for Employees

Type of Support	Further Information
<p>Agreement with all major providers who give tailored support to gain training/skills inc. Nextstep Information Advice and Guidance, Learndirect, Further Education Providers, private providers</p>	<p style="text-align: center;"><b>SEEDA</b>  <a href="http://www.seeda.co.uk/">http://www.seeda.co.uk/</a>                      01483 484200</p>
<p style="text-align: center;">Enterprise Gateway for those made redundant and living in disadvantaged areas</p> <p style="text-align: center;">Business pre-start support via telephone based team</p> <p style="text-align: center;">Business Start Up Courses</p> <p style="text-align: center;">Additional business start-up courses which are flexible to needs</p> <p style="text-align: center;">Will consider additional flexibility to suit local needs</p> <p>Where staff are being made redundant and a number of them wish to become self employed additional start-up courses can be run via flexible call off arrangements at the current employers premises or at a convenient nearby location</p>	<p style="text-align: center;"><b>Business Link</b></p> <p style="text-align: center;">0845 600 9 006</p> <p style="text-align: center;">email <a href="mailto:info@businesslinkse.co.uk">info@businesslinkse.co.uk</a> and  <a href="http://www.businesslink.gov.uk/southeast">http://www.businesslink.gov.uk/southeast</a></p>
<p>Retraining opportunities once employees have been made redundant, through Skills for Jobs ESF</p> <p>Retraining opportunities through Train to Gain and Employer ESF whilst still employed but under threat of redundancy</p> <p style="text-align: center;">Awaiting news on further support available under Train to Gain and ESF</p>	<p style="text-align: center;"><b>Learning and Skills Council</b></p> <p style="text-align: center;"><a href="http://www.lsc.gov.uk/regions/SouthEast/">http://www.lsc.gov.uk/regions/SouthEast/</a></p> <p style="text-align: center;">0845 019 4182</p>

## Redundancy Support for Employees

Type of Support	Further Information
<p>Help to resolve legal, money and other problems by providing free, independent, impartial and confidential information and advice.</p> <p>Delivery and co-ordination of a range of financial and support initiatives across the region.</p> <p>Some bureaux can also provide bespoke advice sessions insitu to offer advice relevant to specific situations</p> <p style="text-align: center;">The online service provides :</p> <ul style="list-style-type: none"> <li>• information on a range of topics, e.g. benefits and housing, employment rights and discrimination, debt and tax issues</li> <li>• information in a wide range of languages</li> </ul> <p>a wide selection of fact sheets to print off details of other reliable online sources of information.</p>	<p style="text-align: center;"><b>Citizens Advice</b></p> <p style="text-align: center;"><a href="http://www.adviceguide.org.uk/">http://www.adviceguide.org.uk/</a></p> <p style="text-align: center;"><a href="http://www.hampshirecab.hampshire.org.uk/">http://www.hampshirecab.hampshire.org.uk/</a></p>
<p>next<b>step</b> service: information and advice service on all aspects of work and learning; practical help in applying for a new job, preparing CV's and job applications, coaching to prepare for interviews, help to find suitable re-training courses. Qualified careers advisers to help those looking for a change of career.</p>	<p style="text-align: center;"><b>VT Enterprise</b></p> <p style="text-align: center;"><a href="http://www.nextstepsoutheast.org.uk">www.nextstepsoutheast.org.uk</a></p> <p style="text-align: center;">0800 1954 700</p>
<p>Completion of technical certificates for apprentices or advanced apprentices.            Programme led apprenticeships for employees wishing to change career direction.            Literacy and numeracy level 2 for 19-25 year olds            Level 1 employability qualification with work experience opportunities</p>	<p style="text-align: center;"><b>The Isle of Wight College</b></p> <p style="text-align: center;"><a href="http://www.iwightc.ac.uk/">http://www.iwightc.ac.uk/</a></p>
<p>Assistance with starting up a new business and development fo existing small businesses</p>	<p style="text-align: center;"><b>Enterprise First</b></p> <p style="text-align: center;"><a href="http://www.enterprisefirst.co.uk/">http://www.enterprisefirst.co.uk/</a></p>
<p>Details of all the help available to people and businesses in today's economic climate</p>	<p style="text-align: center;"><a href="http://www.realhelpnow.gov.uk">www.realhelpnow.gov.uk</a></p>

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Advice on employment rights	<b>ACAS</b> <a href="http://www.acas.org.uk">http://www.acas.org.uk</a> 0845 47 47 47
Business law and employment matters	<b>BIS</b> (Department for Business, Innovation and Skills) <a href="http://www.berr.gov.uk">http://www.berr.gov.uk</a> 020 7215 5000
Advice on Tax and National Insurance Contributions	<b>HMRC</b> <a href="http://www.hmrc.gov.uk">http://www.hmrc.gov.uk</a> Individuals 0845 302 1400
General advice for those facing redundancy	<b>Direct GOV</b> <a href="http://www.direct.gov.uk">http://www.direct.gov.uk</a>
Advice on claiming state pension or pension credit for employees who are 60+	<b>The Pension Service</b> <a href="http://www.thepensionservice.gov.uk/">http://www.thepensionservice.gov.uk/</a> 0800 731 7898
Problems with debt	<b>The National Debtline</b> <a href="http://www.nationaldebtline.co.uk/">http://www.nationaldebtline.co.uk/</a> 0808 808 4000