

## Redundancy Support for Employers

Type of Support	Further Information
<p>An experienced team of brokers can provide a flexible, responsive, proactive, tailored support to all companies. The Continuous Employment Support Service (CESS) supports employers who are making people redundant by helping employees to identify transferable skills, job focused training to develop vocational skills, CV and job search support, and advice on claiming benefits</p> <p>Agreement with all major providers who give tailored support to gain training/skills inc. nextstep Information</p> <p>Advice and Guidance, LearnDirect, Further Education Providers, private providers</p> <p>Links into all Jobcentre Plus offices and delivers pension and benefit advice</p>	<p style="text-align: center;"><b>SEEDA</b></p> <p style="text-align: center;"><a href="#">SEEDA website</a></p> <p style="text-align: center;">01483 484200</p>
<p style="text-align: center;">Signposting to relevant agencies and support services</p> <p>Rapid Response Service e.g. taking claims on employers' premises, advice sessions to employees on premises, one hour seminar for employees from Financial Services Authority.</p> <p>EURES adviser: can arrange for an adviser to visit companies where significant numbers of people from a single European country are being made redundant</p>	<p style="text-align: center;"><b>Jobcentre Plus</b></p> <p style="text-align: center;">Employees</p> <p style="text-align: center;"><a href="#">Help for Jobseekers</a></p>
<p>Assistance with new business start-up, via information, advice and brokerage services and modularised courses.</p> <p style="text-align: center;">Information and advice for businesses with training, recruitment and redundancies</p> <p>Where staff are being made redundant and a number of them wish to become self employed, additional start-up courses can be run via flexible call off arrangements at the current employers premises or at a convenient nearby location</p>	<p style="text-align: center;"><b>Business Link</b></p> <p style="text-align: center;"><a href="#">E-Mail Business Link</a></p> <p style="text-align: center;"><a href="#">Business Link South East</a></p> <p style="text-align: center;">0845 600 9 006</p>

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<p style="text-align: center;">Advice through Train to Gain</p> <p style="text-align: center;">Retraining opportunities for individuals while still employed and under threat of redundancy through Employer European Social Fund (ESF)</p> <p style="text-align: center;">Retraining of staff through Skills for Jobs ESF</p> <p style="text-align: center;">Awaiting news on further support available under Train to Gain and ESF</p>	<p style="text-align: center;"><b>Skills Funding Agency</b></p> <p style="text-align: center;"><a href="#">Skills Funding Agency</a></p> <p style="text-align: center;">0845 377 500</p>
<p style="text-align: center;">Help to resolve legal, money and other problems by providing free, independent, impartial and confidential information and advice. Delivery and co-ordination of a range of financial and support initiatives across the region.</p> <p style="text-align: center;">Some bureaux can also provide bespoke advice sessions in situ to offer advice relevant to specific situations</p>	<p style="text-align: center;"><b>Citizens Advice</b></p> <p style="text-align: center;"><a href="#">Citizens Advice website</a></p> <p style="text-align: center;"><a href="#">Citizens Advice Hampshire website</a></p>
<p style="text-align: center;">Nextstep service: information and advice service on all aspects of work and learning; practical help in applying for a new job, preparing CV's and job applications, coaching to prepare for interviews, help to find suitable re-training courses. Qualified careers advisers to help those looking for a change of career.</p>	<p style="text-align: center;"><b>VT Enterprise</b></p> <p style="text-align: center;"><a href="http://www.nextstepsoutheast.org.uk">www.nextstepsoutheast.org.uk</a></p> <p style="text-align: center;">0800 1954 700</p>
<p style="text-align: center;">Assistance with starting up a new business and development fo existing small businesses</p>	<p style="text-align: center;"><b>Enterprise First</b></p> <p style="text-align: center;"><a href="#">Enterprise First</a></p>
<p style="text-align: center;">Advice on employment rights</p>	<p style="text-align: center;"><b>ACAS</b></p> <p style="text-align: center;"><a href="http://www.acas.org.uk">http://www.acas.org.uk</a></p> <p style="text-align: center;">0845 47 47 47</p>
<p style="text-align: center;">Business law and employment matters</p>	<p style="text-align: center;"><b>DBIS</b></p> <p style="text-align: center;"><a href="#">DBIS</a></p> <p style="text-align: center;">020 7215 5000</p>

## Redundancy Support for Employers

Type of Support	Further Information
General advice for those facing redundancy and economic difficulties	<b>Direct GOV</b> <a href="http://www.direct.gov.uk">http://www.direct.gov.uk</a>
Advice on Tax and National Insurance Contributions	<b>HMRC</b> <a href="http://www.hmrc.gov.uk">http://www.hmrc.gov.uk</a> Employers 0845 714 3143

## Redundancy Support for Employees

Type of Support	Further Information
<ul style="list-style-type: none"> <li>• Advice on benefits and job search</li> <li>• Internet Site with all job vacancies</li> <li>• Telephone booking for benefit claims</li> </ul> <ul style="list-style-type: none"> <li>• Rapid Response Service e.g. taking claims on employer premises, advice sessions to employees on premises, skills analysis to identify transferable skills, action fund to overcome short term barriers to taking up job offers e.g. travel to work               <ul style="list-style-type: none"> <li>• Provide information about alternative jobs within the labour market                   <ul style="list-style-type: none"> <li>• Matching to known vacancies</li> <li>• Help with drawing up CVs</li> <li>• Help to enhance job search skills</li> </ul> </li> <li>• Job Kit-Practical help and advice when applying for jobs</li> </ul> </li> <li>• EURES Adviser for employees from other European countries: provides advice about vacancies, labour market conditions, tax and benefits. Signposts to EURES advisers in other European countries</li> </ul> <p style="text-align: center;"><b>Additional Support From Day One of Unemployment</b></p> <ul style="list-style-type: none"> <li>• Day One access to a Programme Centre</li> </ul> <ul style="list-style-type: none"> <li>• Submissions to Local Employment Partnership Vacancies -for all unemployed people and those employed who are under threat of redundancy</li> <li>• Group Job search sessions - advice about using modern job search tools and techniques (Not for professional and executive customers)</li> <li>• One to One Coaching Sessions - for those requiring additional help after attending a Group Job search Session. A 1-2-1 coaching session giving practical help on how to use job search tools/techniques (Not for professional and executive customers)</li> <li>• One day provider led job search sessions through the Programme Centre - focused, intensive job search support, completion of an electronic CV, matching skills to job vacancies, interview preparation</li> </ul> <p style="text-align: center;">Professional and Executive Customers – specifically tailored job search support Immediate access to an adviser for up to 30 minutes at Fortnightly Job search Reviews</p> <p style="text-align: center;"><b>Additional Support for Young People From Day One of Unemployment</b> All review interviews conducted with the same named adviser One Hour additional interview time-can be used flexibly Work Experience for up to 2 weeks</p>	<p style="text-align: center;"><b>Jobcentre Plus</b> <a href="#">Help for Jobseekers</a></p> <p style="text-align: center;"><b>Jobseeking:</b> 0845 6060 234</p> <p style="text-align: center;"><b>Making a claim:</b> 0800 055 6688</p> <p style="text-align: center;"><a href="#">Apply for Jobseekers Allowance On-line</a></p> <p style="text-align: center;"><a href="#">Apply for Employment Support Allowance, Income Support and Incapacity Benefit On-line</a></p> <p style="text-align: center;"><a href="http://www.eures.europa.eu">www.eures.europa.eu</a></p>

## Redundancy Support for Employees

Type of Support	Further Information
Personalised Mentoring Service	
Agreement with all major providers who give tailored support to gain training/skills inc. nextstep Information Advice and Guidance, LearnDirect, Further Education Providers, private providers	<p><b>SEEDA</b>  <a href="#">SEEDA website</a>                      01483 484200</p>
<p style="text-align: center;">Enterprise Gateway for those made redundant and living in disadvantaged areas</p> <p style="text-align: center;">Business pre-start support via telephone based team</p> <p style="text-align: center;">Business Start Up Courses</p> <p style="text-align: center;">Additional business start-up courses which are flexible to needs</p> <p style="text-align: center;">Will consider additional flexibility to suit local needs</p> <p>Where staff are being made redundant and a number of them wish to become self employed additional start-up courses can be run via flexible call off arrangements at the current employers premises or at a convenient nearby location</p>	<p><b>Business Link</b>                      0845 600 9 006  <a href="#">E-Mail Business Link</a>  <a href="#">Business Link South East</a></p>
<ul style="list-style-type: none"> <li>• Retraining opportunities once employees have been made redundant, through Skills for Jobs European Social Fund (ESF)</li> <li>• Retraining opportunities through Train to Gain and Employer ESF whilst still employed but under threat of redundancy</li> <li>• Response to Redundancy programme which offers re-training support for employees under consultation or notice of redundancy and to individuals recently made redundant. This is funded through ESF/Train to Gain. A consortium of colleges in Hampshire and the Isle of Wight are offering flexible re-training in a wide choice of programmes and courses lasting between 2 – 8 weeks. The training will help individuals to find another job either in their current sector or in a new sector.</li> <li>• Programmes can be delivered in the workplace, in agreement with the employer – where individuals</li> </ul>	<p><b>Skills Funding Agency</b>  <a href="#">Skills Funding Agency</a>                      0845 377 500</p>

## Redundancy Support for Employees

Type of Support	Further Information
are under consultation or notice of redundancy or in training centres for those already made redundant or unemployed.	
<p>Help to resolve legal, money and other problems by providing free, independent, impartial and confidential information and advice.</p> <p>Delivery and co-ordination of a range of financial and support initiatives across the region. Some bureaux can also provide bespoke advice sessions insitu to offer advice relevant to specific situations</p> <p style="text-align: center;">The online service provides :</p> <ul style="list-style-type: none"> <li>• Information on a range of topics, e.g. benefits and housing, employment rights and discrimination, debt and tax issues</li> <li>• Information in a wide range of languages - a wide selection of fact sheets to print off details of other reliable online sources of information.</li> </ul>	<p><b>Citizens Advice</b></p> <p><a href="#">Citizens Advice website</a></p> <p><a href="#">Citizens Advice Hampshire website</a></p>
Nextstep service: information and advice service on all aspects of work and learning; practical help in applying for a new job, preparing CV's and job applications, coaching to prepare for interviews, help to find suitable re-training courses. Qualified careers advisers to help those looking for a change of career.	<p><b>VT Enterprise</b></p> <p><a href="http://www.nextstepsoutheast.org.uk">www.nextstepsoutheast.org.uk</a></p> <p>0800 1954 700</p>
Assistance with starting up a new business and development of existing small businesses	<p><b>Enterprise First</b></p> <p><a href="#">Enterprise First</a></p>
Advice on employment rights	<p><b>ACAS</b></p> <p><a href="http://www.acas.org.uk">http://www.acas.org.uk</a></p> <p>0845 47 47 47</p>
Business law and employment matters	<p><b>DBIS</b></p> <p><a href="#">DBIS</a></p> <p>020 7215 5000</p>
Advice on Tax and National Insurance Contributions	<p><b>HMRC</b></p> <p><a href="http://www.hmrc.gov.uk">http://www.hmrc.gov.uk</a></p> <p>Individuals</p>

## Redundancy Support for Employees

Type of Support	Further Information
	0845 302 1400
General advice for those facing redundancy and economic difficulties	<b>Direct GOV</b> <a href="http://www.direct.gov.uk">http://www.direct.gov.uk</a>
Advice on claiming state pension or pension credit for employees who are 60+	<b>The Pension Service</b> <a href="http://www.pensions.gov.uk">The Pensions Service/Direct Gov</a>  0800 731 7898
Problems with debt	<b>The National Debtline</b> <a href="http://www.nationaldebtline.co.uk/">http://www.nationaldebtline.co.uk/</a> 0808 808 4000
Free, confidential help with debt, welfare benefits, tax credits, housing, education and employment problems.	<b>Community Legal Advice</b> <a href="http://www.communitylegaladvice.org.uk/">http://www.communitylegaladvice.org.uk/</a> 0845 345 43
For housing debt advice	<b>Shelter</b> <a href="http://www.shelter.org.uk">www.shelter.org.uk</a> 0808 800 4444
If you have been approached by or suspect that someone is a loan shark(illegal money lender) you can report them by contacting "Report Loan Sharks"	<b>Report Loan Sharks</b> <a href="mailto:reportaloanshark@stoploansharks.gov.uk">reportaloanshark@stoploansharks.gov.uk</a> 0300 55 2222
Free sales service to help with everything from bank accounts to budgeting, benefits and borrowing. Guides to help manage money are on line.	<b>Financial Services Authority</b> <a href="http://www.moneymadeclear.fsa.gov.uk">www.moneymadeclear.fsa.gov.uk</a>  0300 500 5000

**Redundancy Support for Employees**

<b>Type of Support</b>	<b>Further Information</b>
Advice on how to save energy in order to reduce bills	<b>Home Heat Helpline</b> <a href="http://www.homeheathelpline.org.uk">www.homeheathelpline.org.uk</a> 0800 33 66 99
A network of independent advice centres.	<b>Advice UK</b> <a href="http://www.adviceuk.org.uk">www.adviceuk.org.uk</a> 020 7469 5700
A co-operative based national trade association for authorised and registered credit unions, credit union steering groups, savings groups, mutual aid societies and credit union support organisations.	<b>UK Credit Union Ltd</b> <a href="http://www.ukcu.co.uk">www.ukcu.co.uk</a> 01706 215082