



Havant
BOROUGH COUNCIL

**Citizens' Panel Consultation:
Community Safety**

April 2009

Citizens' Panel Consultation: Community Safety

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1. Summary of Key Findings

This consultation is based on the results of 1,067 self-completion questionnaires. The following bullet points summarise the main findings, which are discussed in more detail in the main body of the report.

Feeling safe in your area

- Residents feel least safe in their town centre after dark (46%) and in their local shops after dark (33%).
- Nearly a third (31%) of bus travellers feel unsafe travelling on buses after dark.
- Rubbish or litter (46%), teenagers hanging around the streets (37%) and vandalism, graffiti and other deliberate damage to property or vehicles (36%) are seen as the biggest community safety problems to local residents.
- When asked for other issues not listed on the questionnaire, cars speeding and bad parking was mentioned by 8% of respondents, followed by dog fouling (5%).
- Over a third of residents (35%) agree that they are more afraid of crime than they should be. The fear of crime increases amongst respondents the older they are.
- Over a quarter of respondents (27%) have reported a crime in the last 12 months. Those reporting a crime in the last 12 months were more likely to be in the younger age groups.
- Most respondents say that crime levels have remained the same (54%) compared to a year ago, however a significant proportion of respondents said that they 'don't know' (21%).
- Nearly half of Panel members (48%) agree that CCTV would make them feel safer in their area and 17% don't know.
- A similar proportion (46%) thinks that CCTV has helped to reduce the level of crime and disorder in the borough.
- Four out of five respondents (80%) would feel safer parking their car in a car park with CCTV but only a third (33%) would be prepared to pay more to park in a car park with CCTV.

Crime and disorder agencies serving the area

- As might be expected, almost every respondent is aware of the Neighbourhood Watch (99%), whilst a quarter (26%) are aware of Police Safer Neighbourhood Teams and a similar proportion (23%) the Safer Havant Partnership.
- The Safer Havant Partnership gets most recognition from the Council's Serving You magazine (67% had heard of the Partnership through Serving You). The local press and Neighbourhood Watch also have a significant impact on awareness of the Partnership.
- The Safer Havant Partnership website is currently visited by 2% of respondents. All of these respondents are aged over 40.
- The Safer Havant Partnership logo is recognised by 13% of respondents, 66% of which are aged over 60.
- 49% of respondents agree that their views on community safety issues are sought by the council, police and other public services, whilst only a third (33%) of respondents agree that these agencies are successfully dealing with community safety issues in their area.

- The main change that customers would like to see is more visible policing. Respondents feel that communications and publicity is vital to improve understanding of what these agencies are doing and that initiatives that are available to seek people's views should be well publicised.

Information and communications

- A third of respondents (34%) feel informed about local community safety issues.
- Seven out of ten (70%) would like to receive information and advice about community safety issues through community newspapers or magazines such as Serving You and ParkLife.
- Two thirds (66%) of respondents who answer their Citizens' Panel questionnaires via email would like updates on community safety issues via email.
- Residents would most like to receive information about local community safety issues on a monthly (44%) or quarterly (39%) basis.
- An overwhelming majority of respondents (86%) feel that the public should play more of a role in making Havant safer.

1.2 Conclusion / recommendations

The Community Safety Team at Havant Borough Council will be using these results over the coming year to tackle the issues that are important to the community and to develop and improve their service even further. The council works closely with the police, the fire service and other safety agencies as the Safer Havant Partnership, and these organisations will use the information gathered by the survey to tackle the community safety issues that are important to residents. The Safer Havant Partnership are undertaking the following actions in response to the Citizen's Panel survey:

- The survey found that many residents want to find out more about community safety by logging on to dedicated websites. The Safer Havant Partnership has a new interactive website www.saferhavant.co.uk, which is full of information and advice on crime and safety issues. The Partnership will continue to promote the website so that everyone knows that this great resource is available for them to use.
- Residents report that they feel safe in their own streets in the daytime, but that they sometimes feel unsafe in town centres after dark. The Safer Havant Partnership has commissioned further work to identify the areas where people are feeling less safe and are working to make residents feel as secure as possible in town centres through use of CCTV and improved community safety schemes such as Pubwatch and Shopwatch.
- The survey also found that litter and dog fouling can be a nuisance for some residents. Havant Borough Council is currently training their Environmental Rangers and the Police Community Safety Officers to issue on the spot fines for littering and dog fouling. The Safer Havant Partnership is also encouraging residents to report litter, vandalism and graffiti to Havant Borough Council on 023 9244 6019 or report online on the Havant Borough Council website www.havant.gov.uk. The more information the Partnership has the more effectively they can deal with these important issues.

- A number of respondents report that CCTV would make them feel safer in their local area. Havant Borough Council has agreed to continue the funding for CCTV, particularly in town centres and crime hot spot areas.
- The survey found that teenagers hanging around on the streets can be an issue for some residents. The Safer Havant Partnership will be working to inform younger people of the impact that large groups can have on some residents. The Partnership promotes a number of positive activities for young people, and is currently sponsoring a number of 'Cackle and Pop' discos for young people in order to promote a sensible drinking and safety message. The Safer Havant Partnership also runs a monthly meeting with a number of agencies including the Youth Service to deal with concerns around a minority of young people.
- Respondents want information on community safety in community newspapers like Serving You and Park Life. The Safer Havant Partnership has secured the centre page spread of the next three issues of Park Life magazine to give ongoing information and advice on these issues, and aim to have an article on an aspect of community safety in every issue of Serving You magazine.
- A significant number of residents also report that they would like to receive information on community safety by email. The Safer Havant Partnership will work to better understand demands for updates by email and will collect email addresses to support this approach in the future.
- Finally, the majority of respondents feel that the public should play more of a role in making Havant safer, and a number would like to get involved but don't know how. The Safer Havant Partnership will be launching a campaign to encourage residents to get involved and make their community a safer place to live.

There are also two recommendations for future research:

- Citizens' Panel members are aged over 18, it will also be important to get the views of young people.
- The same questionnaire was distributed to Havant's Multi-Cultural Group but received no responses. An appropriate way to input the views of minority and vulnerable groups needs to be explored.

2. Introduction

2.1 Aims and objectives

This report presents the results of the February 2009 Havant Borough Council Citizens' Panel survey.

The aim of this research was to find out the views of the public on community safety to support:

- the work of the Safer Havant Partnership and contribute local attitudes and perceptions to the Partnership's annual Strategic Assessment;
- the development of a communications strategy;
- and as an opportunity to gather further information to understand the findings of the Place Survey 2008.

The questionnaire aimed to explore:

- perceptions of 'feeling safe' in the local area;
- attitudes towards CCTV;
- and awareness of the Safer Havant Partnership and communications needs.

2.2 Methodology

Questionnaires were sent to Havant Borough Council's Citizens' Panel by post and email. A total of 1,067 questionnaires were returned from the Citizens' Panel; an excellent response rate of 82%.

The fieldwork was conducted between February and March 2009.

In addition, 130 questionnaires were distributed to the Neighbourhood Watch and 40 to Havant's Multi-Cultural Group. To date 57 questionnaires have been returned from the Neighbourhood Watch. These questionnaires have been analysed as a separate sample.

2.3 Havant's Citizens' Panel

The Panel has a membership of around 1,310 local residents. The Panel was first set up in 1999 and is regularly refreshed to help ensure that the membership is as representative as possible of the demographic and geographic make-up of the local community. The Panel is managed in-house by the council's Consultation and Market Research Adviser.

2.4 Calculating results

All questionnaires were entered into our market research software Snap and a data verification process was undertaken before analysis.

The data has not been weighted.

2.5 Presentation and interpretation of the data

It should be remembered that a sample and not the entire population of Havant has been interviewed. The demographic make-up of the Citizens' Panel members who responded to this questionnaire is included in Appendix 1.

Where percentages do not sum to 100, this may be due to computer rounding, the exclusion of 'don't know' categories or multiple answers.

Where appropriate, this report includes comparisons to the results of the Place Survey and an earlier Citizens' Panel survey on Crime and Disorder.

The Place Survey was undertaken for Havant Borough Council by Gfk NOP in November 2008 as a statutory requirement to measure 19 national performance indicators. The results are based on 1,399 responses from 2,600 postal questionnaires sent out to a random sample of addresses, representing a 54% response rate. This comparison is intended to be indicative and to aid the interpretation of results as this survey differs in timing and methodology. Place Survey results were also weighted.

The Crime and Disorder survey was carried out with Havant Borough Council's Citizens' Panel in February 2007. A self-completion questionnaire was sent to 1,531 Panel members and received 760 responses, a response rate of 50%. Since this questionnaire was undertaken the Citizens' Panel membership has been refreshed to make it more representative of the borough.

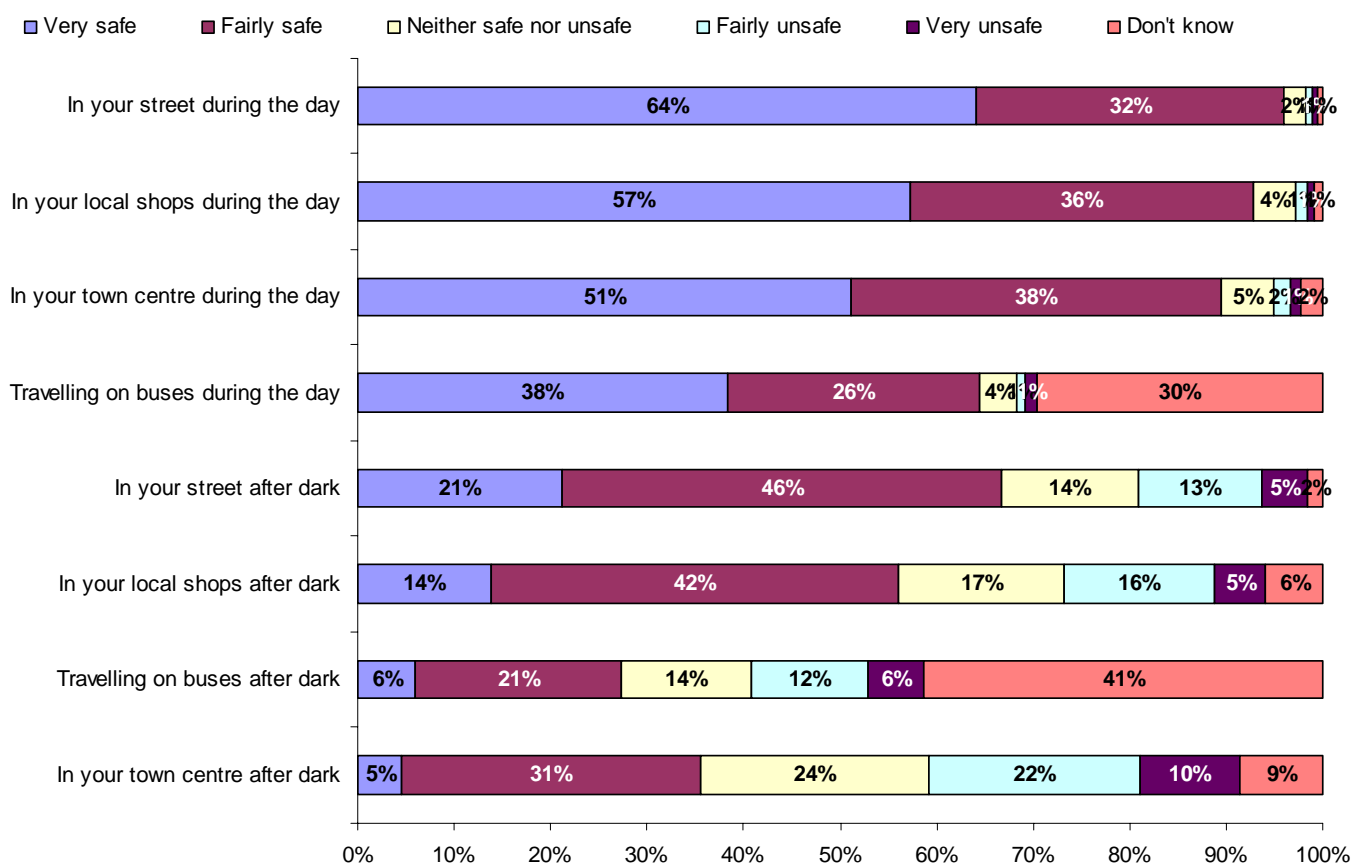
3. Feeling safe in your area

The Citizens' Panel were asked questions about how safe they feel in their local area, what they feel are the issues for their area and about their fear of crime.

3.1 Perceptions of safety and anti-social behaviour

The two situations where residents feel least safe is in their town centre after dark (46% fairly unsafe and very unsafe) and in their local shops after dark (33% fairly unsafe or very unsafe).

Q How safe or unsafe do you feel in the following situations?



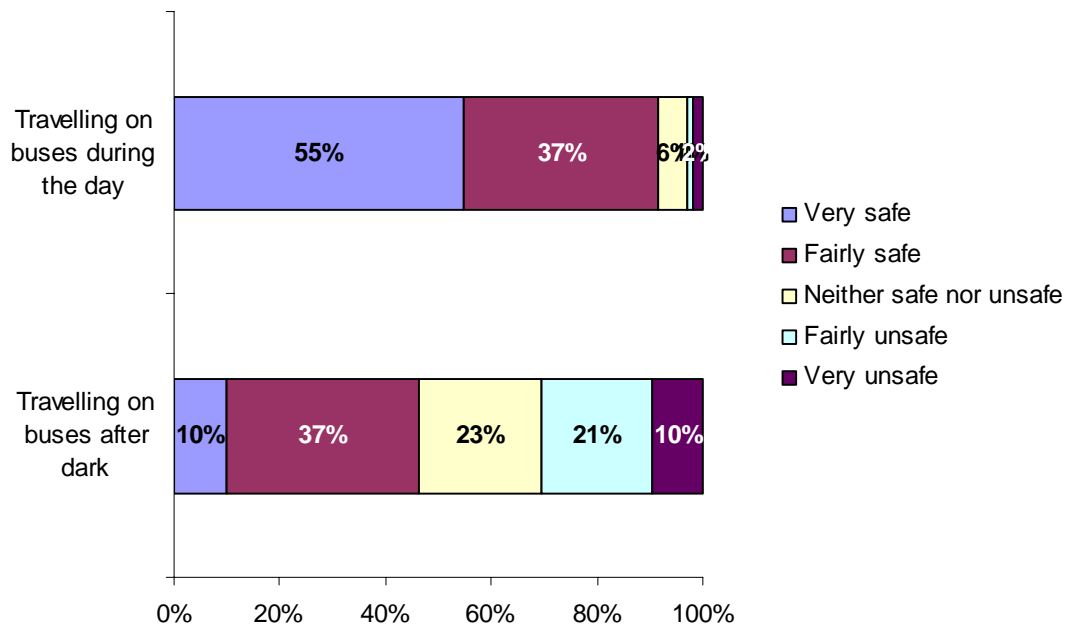
Base: 1,067

Neighbourhood Watch respondents feel safer in all of the above situations, including in their town centre after dark (27% fairly unsafe or very unsafe) and in their local shops after dark (14% fairly unsafe or very unsafe).

A large proportion of respondents opted for 'don't know' when asked about travelling on buses during the day and after dark, presumably because they don't use buses. The chart below excludes the 'don't know' answers from the responses to show a clearer picture of the opinions of bus users.

It shows that out of these respondents only 3% feel unsafe travelling on buses during the day whilst 31% feel fairly unsafe or very unsafe travelling on buses after dark.

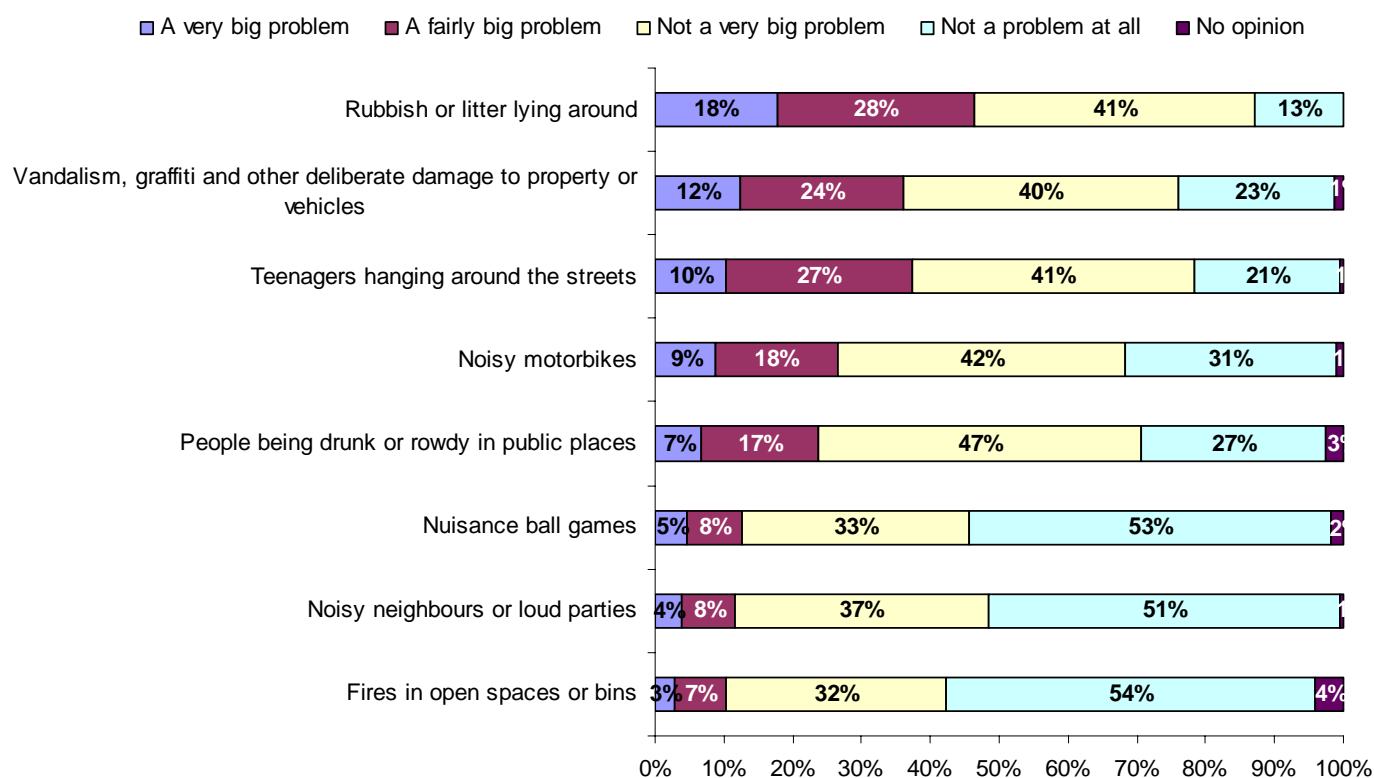
Q How safe or unsafe do you feel in the following situations? (Excluding 'don't know' responses)



Base: 600

Nearly half of respondents (46%) believe that rubbish or litter is a problem in their local area, 37% think that teenagers hanging around the streets is a problem and over a third (36%) think that vandalism, graffiti and other deliberate damage to property or vehicles is a problem. A similar question was asked in the Place Survey and although the percentages were different (reflecting different methodologies) the same three elements came out as being the biggest problems for residents. This was also the same result in the survey of Neighbourhood Watch members.

Q Thinking about your local area, how much of a problem do you think each of the following are...



Base: 1,067

Respondents were asked to explain any other problems in their area using an open ended question.

Q Are there any other issues that are a problem in your area?

The biggest problems reported were related to cars speeding and bad parking, particularly parking on verges. 85 (8%) residents reported cars speeding in their local area and found the noise from car stereos and exhausts an issue.

'Noisy cars speeding after dark up and down the road'

'Young people in cars using roads as a racetrack'

48 (5%) respondents reported that dog fouling was a problem in their area, with a number of people commenting that there were not enough dog bins in their area and that they would like to see more dog wardens.

'Dog fouling in Waterloo is unacceptable – loads of it!'

'Not enough dog litter bins – bags of dog waste often thrown in the hedgerows spoiling the look of the environment'

Fly-tipping was also an issue for a number of residents.

'Fly-tipping and dumping of old vehicles'

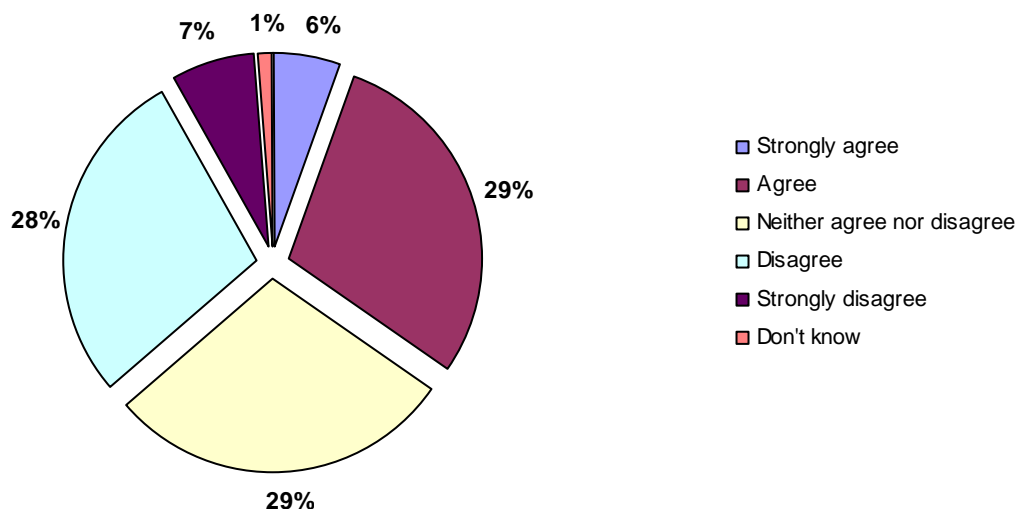
'Dumping large items in woodland areas'.

3.2 Fear of crime

Over a third of residents (35%) agree that they are more afraid of crime than they should be, whilst 29% neither agree or disagree and a further 35% disagree.

Fear of crime increases with age (31% of 40 to 49 years olds strongly agree or agree that they are more afraid of crime than they should be compared to 44% of those aged 65 or over).

Q To what extent do you agree or disagree with the following statement?
"I am probably more afraid of crime than I should be"



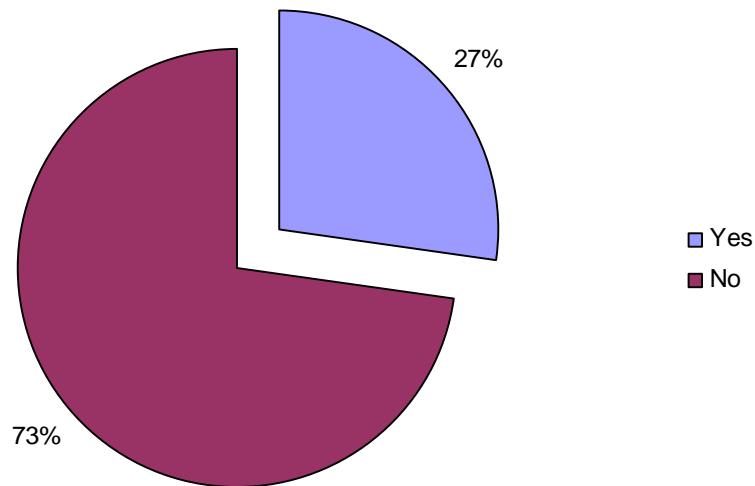
Base: 1,067

Neighbourhood Watch members are marginally less likely to be afraid of crime than Citizens' Panel members with 30% strongly agreeing or agreeing with the statement "I am probably more afraid of crime than I should be".

Over a quarter of respondents (27%) have reported a crime in the last 12 months.

Those reporting a crime in the last 12 months were more likely to be younger than older (with 62% of 20 to 29 years olds, 27% of 30 to 39 year olds and 20% of over 65's reporting crimes in the last 12 months).

Q Have you reported a crime in the last 12 months?



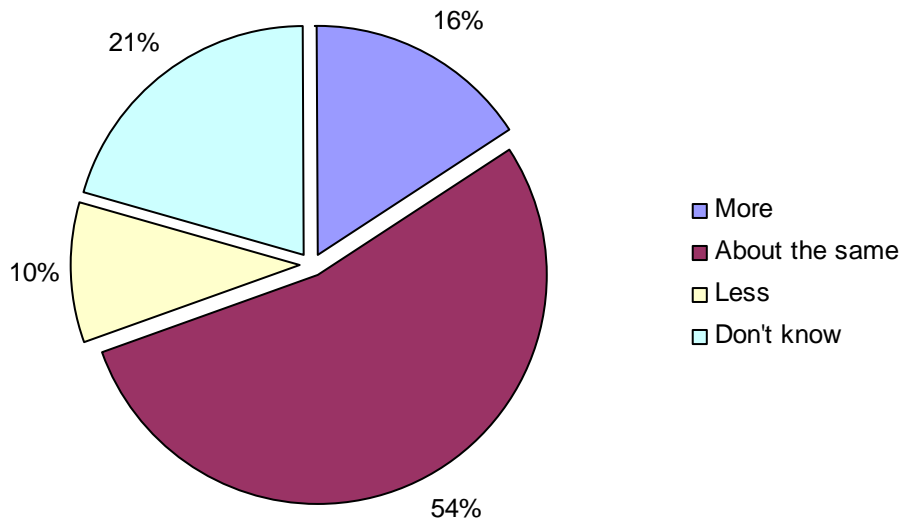
Base: 1,067

As might be expected, Neighbourhood Watch members are significantly more likely to have reported a crime in the last 12 months (38%).

Most respondents feel that crime levels in their area have remained the same (54%) compared to a year ago. A significant proportion (21%) said that they 'don't know' indicating an opportunity to influence the opinion of this group through positive crime statistics for example.

Neighbourhood Watch survey results were broadly comparable to the Citizens' Panel sample.

Q Compared to a year ago, do you think there is more or less crime in your area?



Base: 1,067

Residents from Barncroft, Battins and Bedhampton wards were most likely to say that there is more crime in their area compared to a year ago, whilst Barncroft and Hayling West were most likely to say that there was less crime and Hayling East, Bedhampton and Bondfields that crime has remained about the same. Residents of Waterloo were most likely to say that they don't know.

Q Compared to a year ago, do you think there is more or less crime in your area?

	Base	More	Less	About the same	Don't know
	1051	16% (167)	10% (105)	54% (562)	21% (217)
Barncroft	35*	23% (8)	17% (6)	46% (16)	14% (5)
Battins	47*	21% (10)	6% (3)	57% (27)	15% (7)
Bedhampton	76	21% (16)	8% (6)	59% (45)	12% (9)
Bondfields	44*	18% (8)	9% (4)	59% (26)	14% (6)
Cowplain	87	20% (17)	5% (4)	48% (42)	28% (24)
Emsworth	97	16% (15)	7% (7)	55% (53)	23% (22)
Hart Plain	73	19% (14)	10% (7)	51% (37)	21% (15)
Hayling East	93	14% (13)	12% (11)	63% (59)	11% (10)
Hayling West	110	11% (12)	17% (19)	49% (54)	23% (25)
Purbrook	83	18% (15)	13% (11)	47% (39)	22% (18)
St Faiths	114	15% (17)	8% (9)	58% (66)	19% (22)
Stakes	67	15% (10)	9% (6)	54% (36)	22% (15)
Warren Park	25*	16% (4)	16% (4)	40% (10)	28% (7)
Waterloo	99	8% (8)	8% (8)	52% (51)	32% (32)

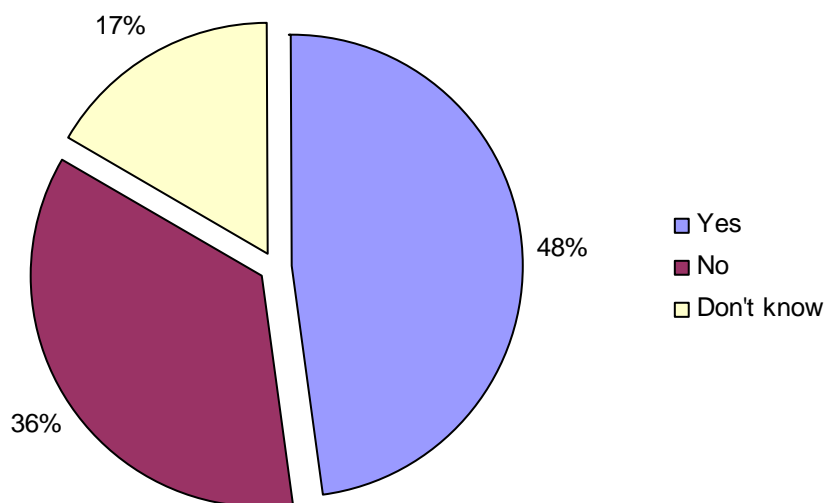
*Please note the small base figures for some wards which should be interpreted with caution.

3.3 Perceptions of CCTV cameras

Panel members were asked a series of questions to find out their views on CCTV cameras in the borough.

Nearly half of residents (48%) agree that CCTV would make them feel safer in their area. (This is a significant reduction on the Crime and Disorder survey carried out with the Citizens' Panel in 2007, which found that 70% of respondents agreed that CCTV would make them feel safer in their area. This may reflect a loss of public confidence in CCTV and also the opinions of different Panel members from 2007).

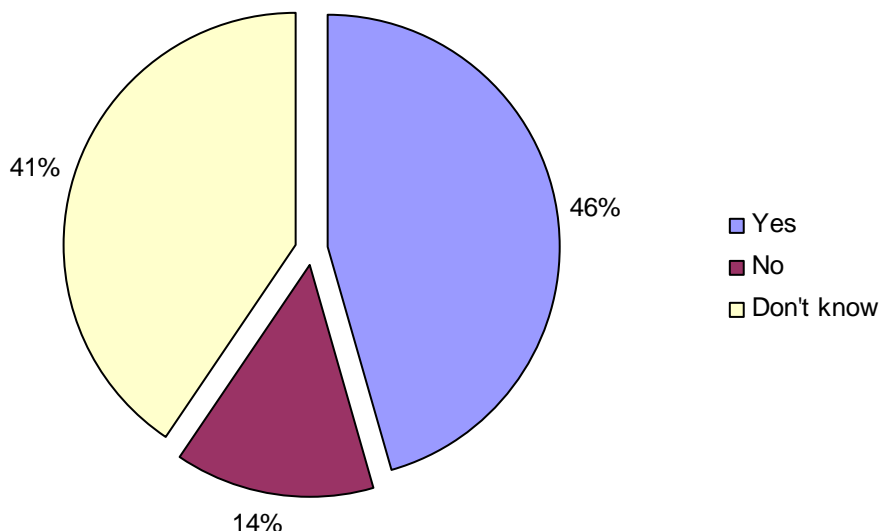
Q Would CCTV make you feel safer in your local area?



Base: 1,067

A similar proportion (46%) think that CCTV has helped to reduce the amount of crime and disorder in the borough. With both this question and the question above there is a significant proportion of respondents opting for 'don't know' on the questionnaire. This is perhaps because they have no information about the impact of CCTV on crime.

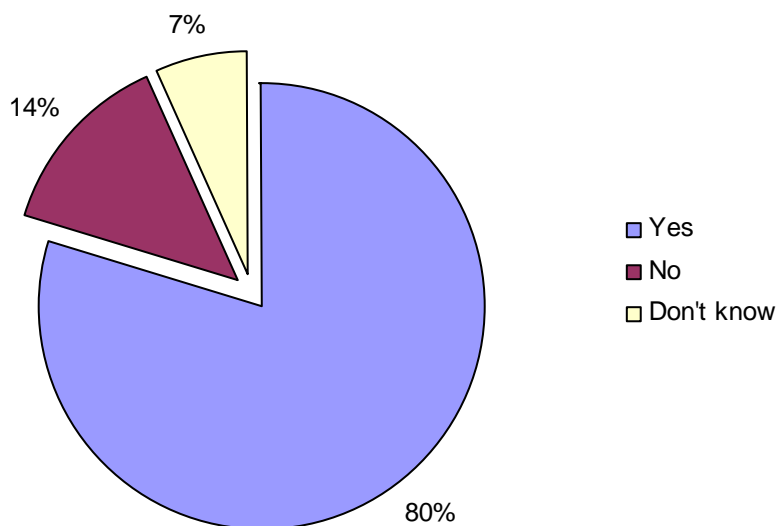
Q Do you think that CCTV cameras have helped reduce the amount of crime and disorder in the Havant borough?



Base: 1,067

Overwhelming, four out of five respondents (80%) agree that they would feel safer parking their car in a car park covered by CCTV.

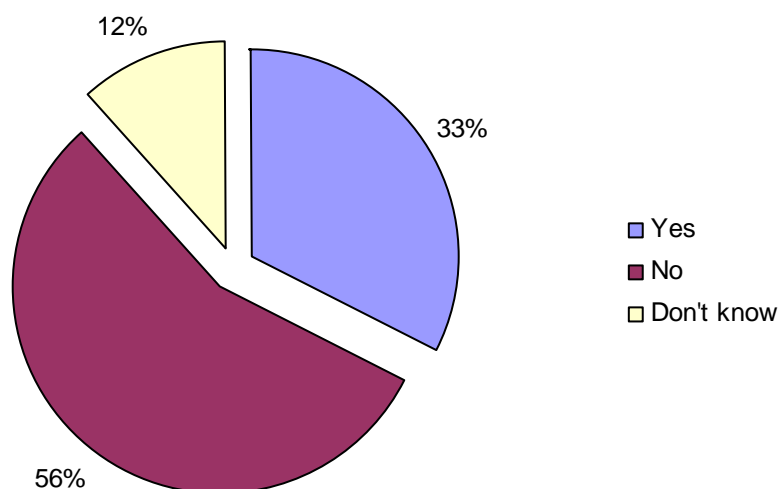
Q If you are a car owner, would you feel safer leaving your car in a car park with a CCTV camera?



Base: 999

But only a third of respondents (33%) would be prepared to pay higher car parking charges to park their car in car parks covered by CCTV.

Q And, if you are a car owner, would you be prepared to pay higher charges to park your car in a car park with a CCTV camera?



Base: 1,005

Neighbourhood Watch members were less likely to feel safer because of CCTV in their area, with 42% saying that CCTV would not make them feel safer 40% saying it would and 18% don't know. However they were more likely to think that CCTV has reduced the amount of crime and disorder in the borough (54%) and more prepared to pay higher car parking charges to park in a car park with CCTV (38%).

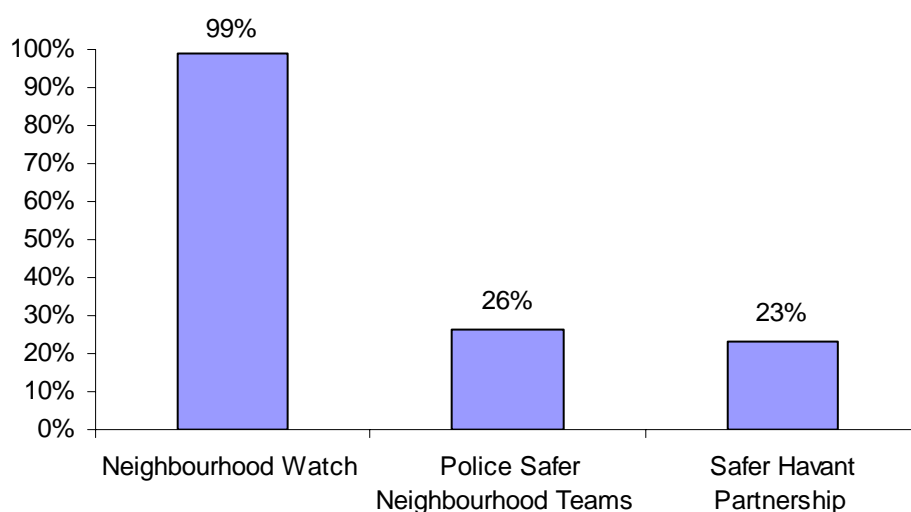
4. Crime and disorder agencies serving the area

4.1 Awareness of different agencies

As might be expected, given the fact that it is a national organisation, Neighbourhood Watch is recognised by almost every respondent (99%). A quarter of respondents (26%) are aware of the Police Safer Neighbourhood Team whilst nearly the same proportion (23%) recognise the Safer Havant Partnership.

Those respondents most likely to have heard of the Safer Havant Partnership live in St Faiths ward. There was no significant difference in the awareness of different age groups.

Q Which of the following have you heard of...



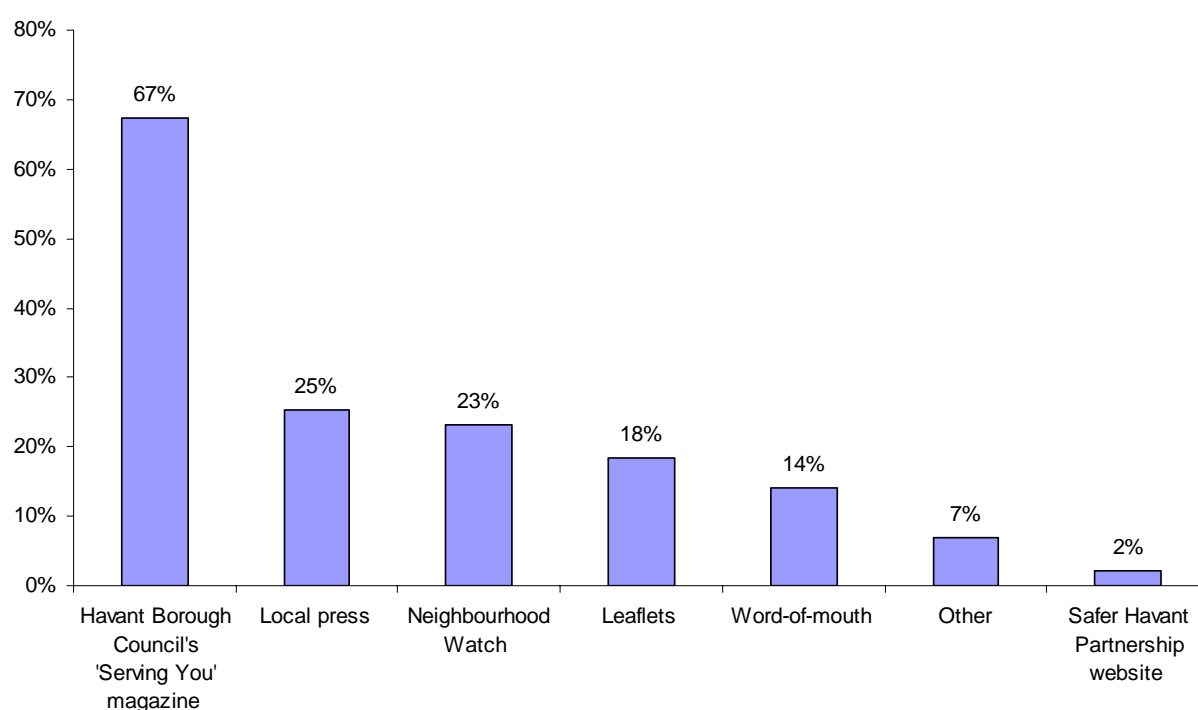
Base: 1,067

82% of Neighbourhood Watch members have heard of the Safer Havant Partnership and three quarters (75%) the Police Safer Neighbourhood Teams.

The Safer Havant Partnership gets most recognition from the Council's Serving You magazine (67% had heard of the Partnership through Serving You). Although this is clearly an important communications mechanism for the Safer Havant Partnership it should be remembered that Citizens' Panel respondents are likely to be more engaged and therefore more likely to be readers of Serving You than other residents. Therefore it would be worth doing further research in this area to understand the communications preferences of different types of residents.

The local press and Neighbourhood Watch also have a significant impact on awareness of the Partnership. The website is currently only visited by 2% of respondents.

Q If you had heard of the Safer Havant Partnership before today, how did you hear of them?



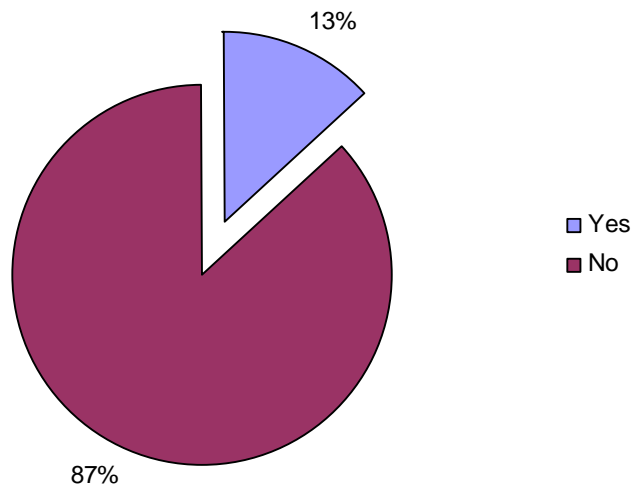
Base: 1,067

7% of respondents stated another way that they had heard of the Safer Havant Partnership. Apart from the options included in the main question, respondents had heard of the Partnership through a variety of means including posters on local buses and shops and through community board meetings. Ten respondents had also heard of the Safer Havant Partnership through their employment.

The Safer Havant Partnership logo has recognition from 13% of respondents. Out of the 13% of respondents who recognise the logo 66% are aged over 60.



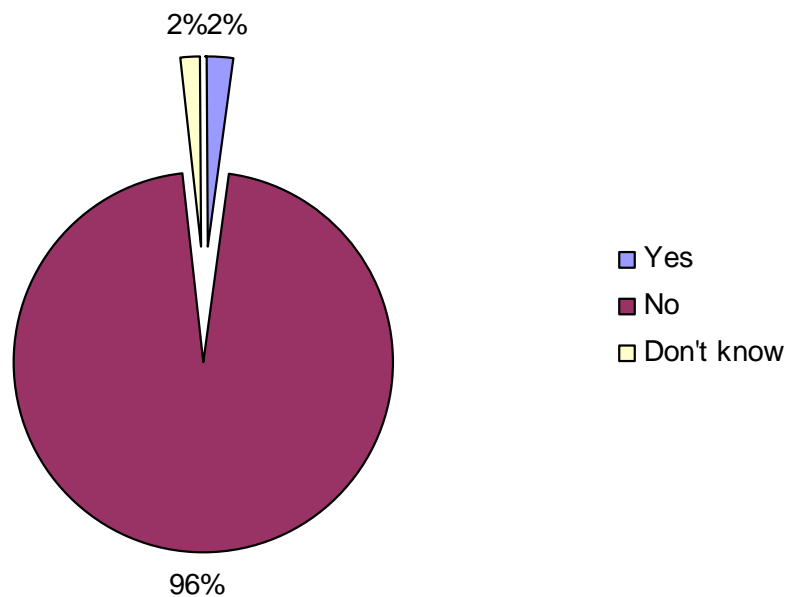
Q Do you recognise the Safer Havant Partnership logo above?



Base: 1,067

As we have seen above, the Safer Havant Partnership website is currently visited by only 2% of residents. This equates to 20 respondents, all of which are aged over 40.

Q Before today, have you ever visited the Safer Havant Partnership's website www.saferhavant.co.uk?



Base: 1,067

9% of Neighbour Hood Watch respondents have visited the Safer Havant Partnership website.

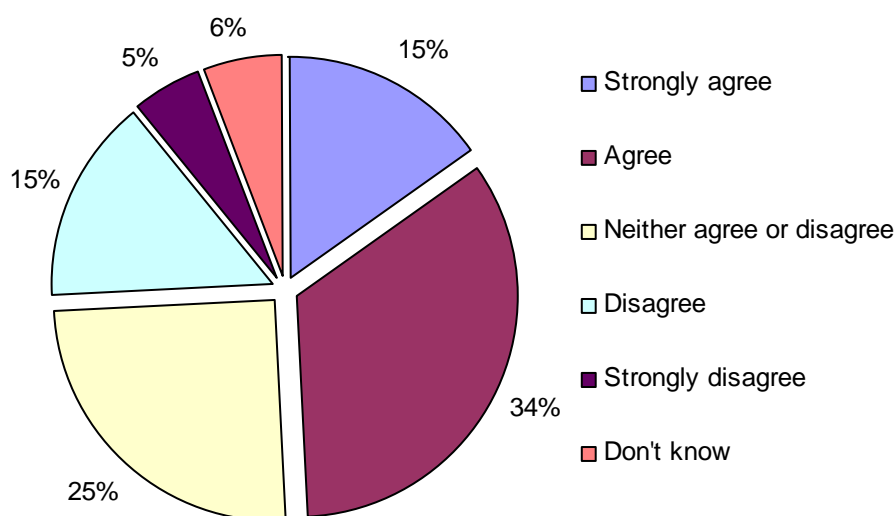
4.2 Consulting the community

Respondents were asked whether the council, the police and other local public services seek their views on community safety issues. This question attempts to measure confidence in local agencies by seeking views on anti-social behaviour and crime and a similar question was also asked in the Place Survey.

49% of respondents to this survey agree that their views on community safety issues are sought. In a similar question in the Place survey 24% agree that their views are sought. Given that Citizens' Panel members are regularly consulted this is likely to be a more positive result than the entirely random sample of the Place Survey. The separate survey of Neighbourhood Watch members gave a very positive result with 82% feeling consulted (which might be expected given their contact with these agencies).

Q It is the responsibility of the Council, the police and other local public services to work in partnership to deal with anti-social behaviour and crime in your local area.

How much, would you agree or disagree that the Council, the police and other local public services seek peoples views about community safety issues in your local area?



Base: 1,067

As a follow up question respondents were asked to explain what changes they would like to see, particularly if they had answered disagree or strongly disagree to the above question.

The majority of the replies given were respondents (72) asking for a more visible police presence in their local area. Residents want to see the police patrolling on foot or on a bicycle more regularly in order to be available to give information and advice and to seek the views of local people.

'More Police on patrol, asking people what they think face to face'.

'More discussion. More police officers on patrol so they can be approached'

Many respondents raised the importance of publicising any initiatives to seek people's views.

'More visibility of any new initiatives to seek views would be a step in the right direction'

'I've never seen anyone asking people in the town about safety issues or seen any public meetings advertised locally'

'Local community meetings are not particularly well advertised'

A number of respondents asserted that they wanted to share their ideas and get involved but felt that initiatives to seek people's views, including community groups, were not publicised widely enough.

'You don't have to have a uniform and a job title to present good ideas'

'Come and talk to the public and residents and we'll help solve the problems'

Finally, respondents wanted to know that their views had made a difference and action is being taken.

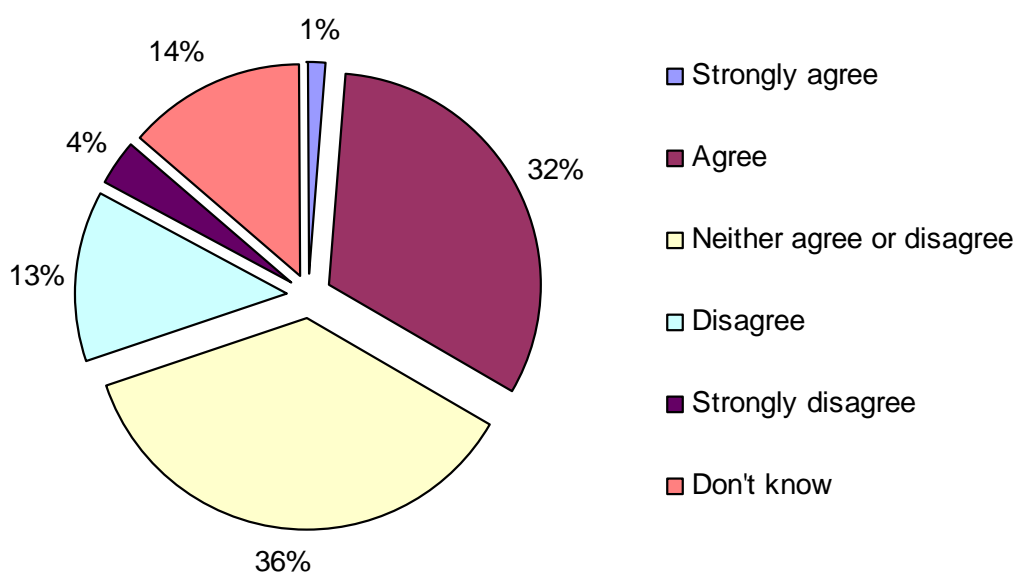
'After listening to the public – do something about it, don't just publish the information'

'People get fed up of answering the same questions over and over again without any changes made or feedback'

One third (33%) of respondents agree that the Council, the police and other public services are successfully dealing with community safety issues in the local area.

In comparison, 71% of Neighbourhood Watch respondents agree that the Council, the police and other local public services are successfully dealing with community safety issues. This may reflect their greater knowledge of what these agencies are doing.

Q And how much would you agree or disagree that the Council, the police and other local public services are successfully dealing with community safety issues in your local area?



Base: 1,067

If respondents disagreed or strongly disagreed they were asked to explain what changes they would like to see. These findings should help us to improve on this perception in the future.

As above, the top change that respondents would like to see was greater police presence in their local area (57 respondents).

'More visibility in the community – more of a presence'

'Nothing to beat the police on foot'

Again, the value of communications and publicity was highlighted, particularly the importance of celebrating successes and promoting good news stories as well as updates on current action.

'The council should communicate with the public to tell us what actions they are taking to make our area safer'

'There's not enough information – how do we know what is going on? We only hear the bad things on the local news'

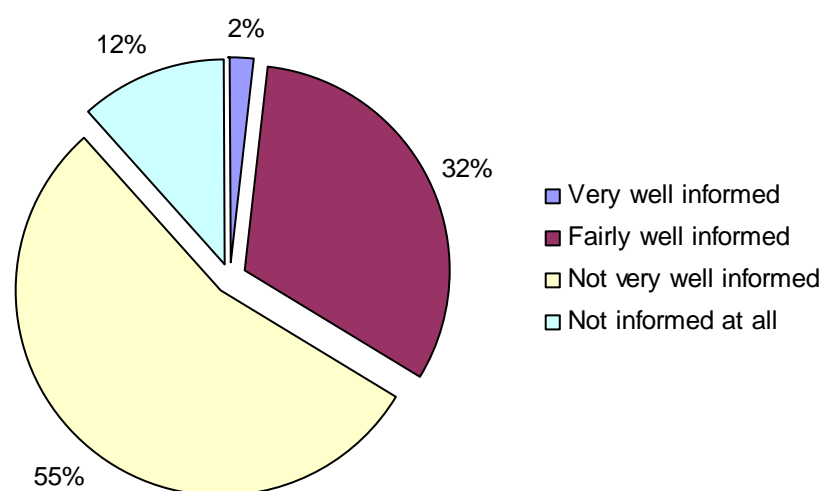
5. Information and Communications

Respondents were asked a number of questions about methods of communication, how often they like to receive information and how involved they would like to be with community safety in their neighbourhood.

5.1 *Extent to which respondents feel informed*

A third of respondents (34%) feel very well or fairly well informed about community safety issues whilst 67% do not feel very well informed or not informed at all. (These results are comparable to the last time this question was asked in a 2007 Citizens' Panel survey where 31% of respondents felt informed and 66% did not, demonstrating no significant difference).

Q How well informed do you feel about local community safety issues?



Base: 1,067

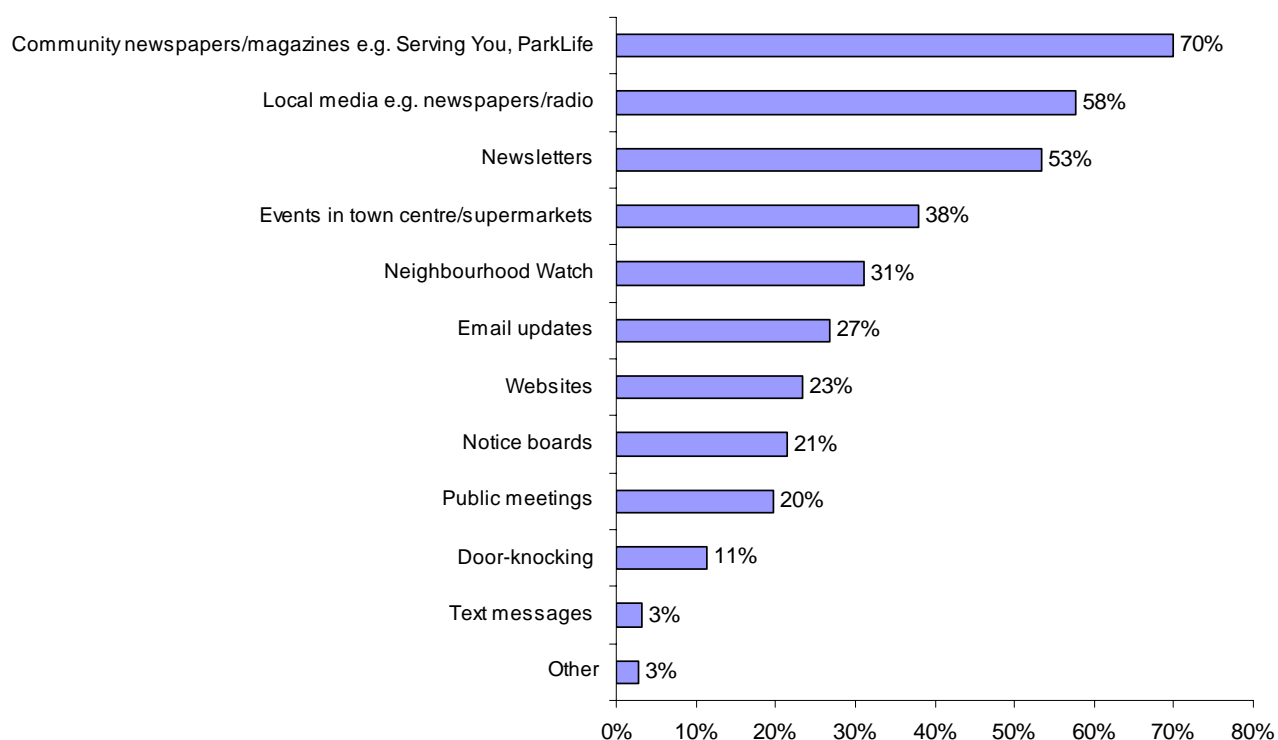
In contrast, nearly three quarters (74%) of Neighbourhood Watch members feel informed about community safety issues.

Seven out of ten respondents (70%) stated that community newspapers or magazines such as *Serving You* or *ParkLife* are the best way to give them information and advice on local community safety issues. Local media and newsletters were also important sources of information.

68% of respondents who answer their Citizens' Panel questionnaires via email would like email updates.

The results in the chart below were broadly similar to those for Neighbourhood Watch members.

Q Which of the following are the best way for us to give you information and advice on local community safety issues?



Base: 1,067

Apart from the options included in the main question, respondents suggested contacting them using billboards and posters including information in libraries, doctors surgeries and stuck on lampposts! It was suggested that information could be passed through local councillors and several respondents highlighted council tax bills as an easy way to reach them.

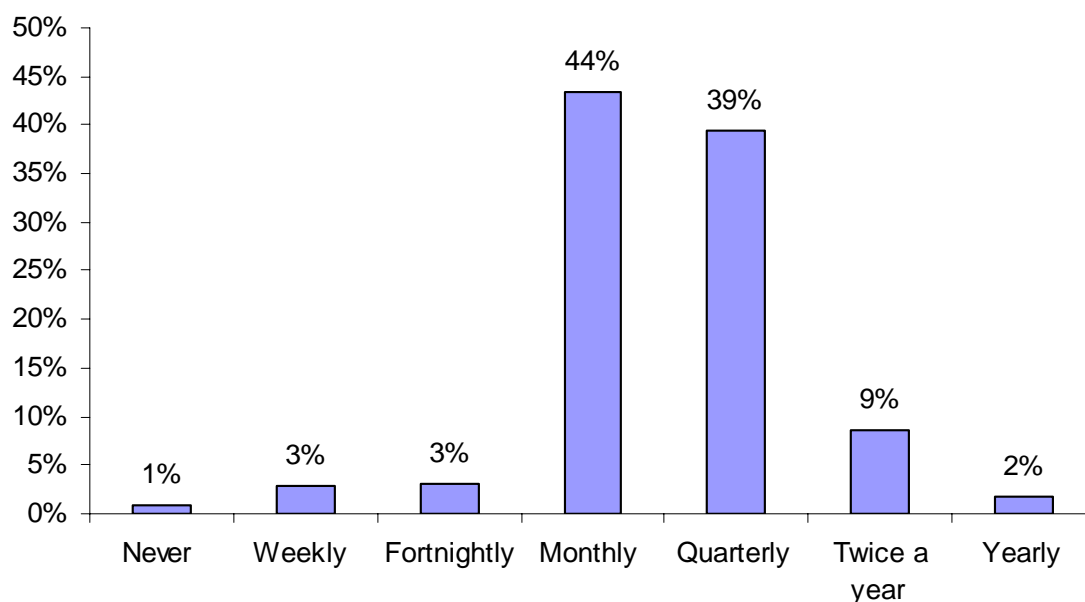
'Notice boards in places where people are waiting for buses, waiting to see a doctor, standing in a queue in a shop – all sorts of places where people have to wait around'

Interestingly, some respondents commented that they would not define themselves as part of the Havant Borough and warned that information relating to 'Havant' may not be read by all residents:

'If you live on Hayling, then we are NOT Havant! If it says "Havant does..." then it may not be read'

Residents would most like to receive information about local community safety issues on a monthly (44%) or quarterly (39%) basis. Only 9 people are not interested in being informed at all.

Q How often would you like to be informed about local community safety issues?



Base: 1,067

Panel members were asked an open ended question to find out what they would like to know about community safety issues.

Q If anything, what would you like to know about local community safety issues?

Respondents were most keen to know about local crime statistics and crime trends in their local area. The importance of local information was highlighted with a number of respondents asserting that they would like to see more local statistics rather than broader trends across the Havant borough.

'Better information on crime statistics – basic info on whether local crime is up or down and what types of crime we should be aware of in our local areas'

'General reports about the current issues affecting the borough'

'I would like to hear about what actions are being taken to sort out neighbourhood nuisance SPECIFICALLY IN THIS AREA – not in the Havant Borough as a whole'

Respondents also wanted to know what is being done to make the borough a safer place. Many felt that knowledge of what actions and initiatives are in place would boost confidence and make people feel that these issues are being effectively tackled.

'I would like to know about the initiatives being taken by the various partnership agencies, and about the results of those initiatives'

'How safety issues are being tackled. How effective measures are. Something to give confidence to the public'

'Success. We hear about crime. We rarely hear about the successes of the Safer Neighbourhood Teams'

'Any initiatives the community safety team are working on so we feel things are improving and we feel protected'

Other issues that respondents want information on include advice on how to avoid being the victim of crime, who to contact to report a community safety issue and how they could get involved.

'Regular tips for preventing becoming a victim of crime'

'How to get in touch with my local police officer'

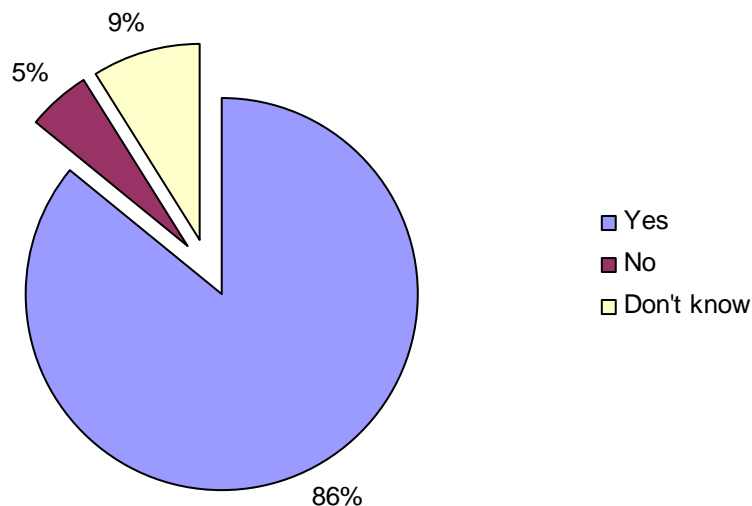
'Who to contact, if needs be, about different community safety issues'

'What are our greatest problems and how can we make a difference'

5.2 Getting Involved

An overwhelming majority of respondents (86%) feel that the public should play more of a role in making Havant safer, indicating a clear opportunity for the Council to facilitate this enthusiasm to get involved.

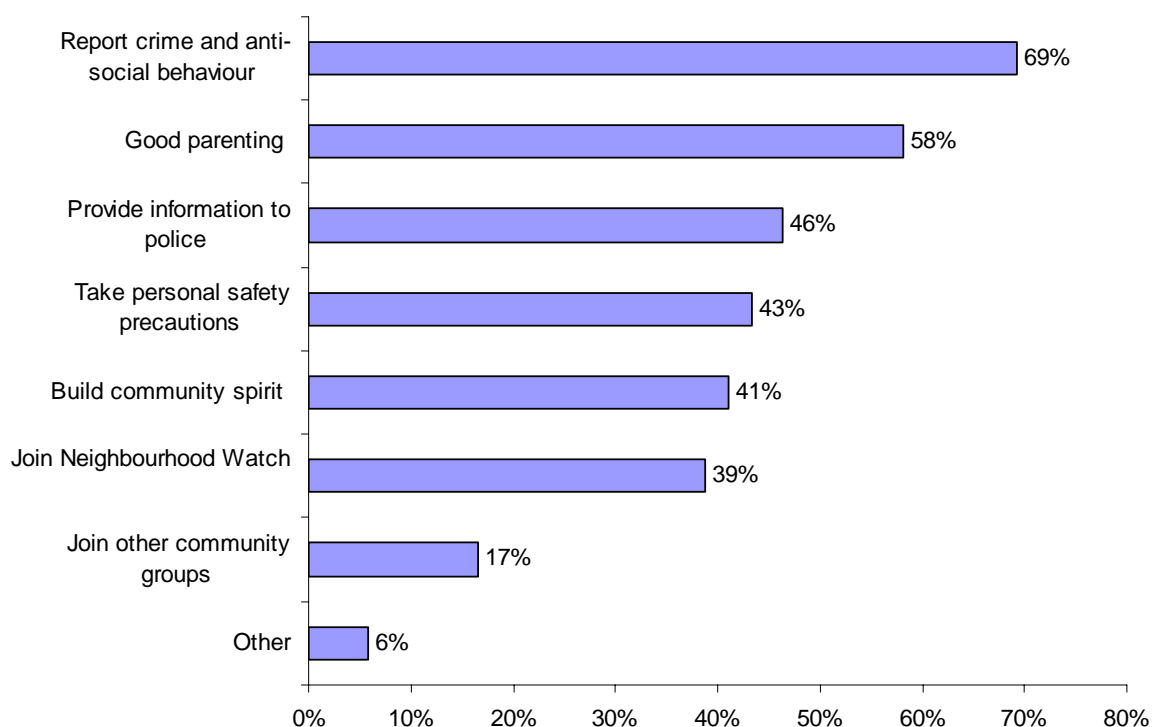
Q Do you the public should play more of a role in making Havant safer?



Base: 1,067

Questionnaire respondents think that the public should report crime and anti-social behaviour (69%) and be good parents (58%) in order to contribute to making Havant safer.

Q If yes, how should the public help to make Havant safer?



Base: 1,067

Respondents emphasised that only a combination of all the options listed in the main question would help to make the Borough safer. Many respondents also wanted more support and feedback from the authorities and to feel confident that issues they reported would be followed up.

‘If you see anti-social behaviour, always report it...no good grumbling and not acting’

‘Firstly we need to know that someone will listen’

‘This is a team effort – and no one measure will do it’

‘Being good citizens and being prepared to report bad behaviour. Then there has to be the support from the authorities when reports are made’

APPENDICES

Appendix one: Characteristics of the sample

* = less than 1% but more than 0

Table 1: Gender

	N	%
Male	507	48%
Female	554	52%

Table 2: Age

	N	%
18 – 19	1	*
20 – 29	13	1%
30 – 39	68	6%
40 – 49	139	13%
50 – 59	222	21%
60 – 64	182	17%
65+	248	23%

Table 3: Disability

	N	%
Yes	158	15%
No	909	85%

Table 4: Ethnic origin

	N	%
White British	993	93%
White Irish	10	*
Other white background	11	1%
Mixed white and black Caribbean	1	*
Mixed white and black African	0	0
Mixed white and Asian	2	*
Other mixed background	1	*
Asian or Asian British Indian	0	0
Asian or Asian British Pakistani	0	0
Asian or Asian British Bangladeshi	0	0
Other Asian background	0	0
Black or black British Caribbean	1	*
Black or black British African	1	*
Other black background	0	0
Chinese	2	*
Other	20	2%

Table 5: Ward

	N	%
Barncroft	35	3%
Battins	48	5%
Bedhampton	76	7%
Bondfields	44	4%
Cowplain	89	8%
Emsworth	98	9%
Hart Plain	74	7%
Hayling East	94	9%
Hayling West	111	10%
Purbrook	84	8%
St Faiths	116	11%
Stakes	67	6%
Warren Park	25	2%
Waterloo	99	9%

Table 6: Employment status

	N	%
Employed full-time (30 or more hrs per week)	166	16%
Employed part-time (less than 30 hrs per week)	77	7%
Looking after family / home	25	2%
Retired	232	22%
Self-employed	36	3%
Unemployed and seeking work	7	*
Unable to work due to long term sickness / disability	22	2%
Student / full-time education	1	*
Government apprenticeship or training scheme	0	0
Employed other	11	1%

Table 7: Length of time living in the borough

	N	%
Less than 1 year	33	3%
1 – 2 years	64	6%
3 – 5 years	67	6%
6 – 10 years	138	13%
11+ years	749	70%

Table 8: Home ownership

	N	%
Own your own home (with or without mortgage)	922	86%
Rent from a private landlord	27	3%
Rent from Portsmouth City Council	52	5%
Rent from a housing association	39	4%
Live with family	2	*
Other	9	*

Appendix two: Absolute counts

COMMUNITY SAFETY

Section A: Feeling safe in your area

Q1 How safe or unsafe do you feel in the following situations?

	<i>Very safe</i>	<i>Fairly safe</i>	<i>Neither safe nor unsafe</i>	<i>Fairly unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your street during the day	685	340	24	7	6	5
In your street after dark	225	482	150	135	50	17
In your local shops during the day	609	377	47	14	6	10
In your local shops after dark	147	446	182	164	56	63
In your town centre during the day	541	407	57	18	12	24
In your town centre after dark	48	323	245	228	108	89
Travelling on buses during the day	397	269	40	9	12	306
Travelling on buses after dark	60	219	139	124	58	424

Q2 Thinking about your local area, how much of a problem do you think each of the following are...

	<i>A very big problem</i>	<i>A fairly big problem</i>	<i>Not a very big problem</i>	<i>Not a problem at all</i>	<i>No opinion</i>
Noisy neighbours or loud parties	40	81	391	538	5
Teenagers hanging around the streets	108	290	435	226	5
Rubbish or litter lying around	188	302	433	136	4
People being drunk or rowdy in public places	70	181	496	283	26
Fires in open spaces or bins	30	76	336	564	42
Noisy motorbikes	93	187	444	326	11
Nuisance ball games	49	83	350	553	19
Vandalism, graffiti and other deliberate damage to property or vehicles	124	236	398	225	13

Are there any other issues that are a problem in your area?

Q3 To what extent do you agree or disagree with the following statement?

'I am probably more afraid of crime than I should be'

Strongly agree.....	59	Disagree	300
Agree	308	Strongly disagree.....	72
Neither agree nor disagree.....	308	Don't know	13

Q4 Have you reported a crime in the last 12 months?

Yes	286	No	766
-----------	-----	----------	-----

- Q5 Compared to a year ago, do you think there is more or less crime in your local area?**
 More..... 167 About the same 569
 Less 105 Don't know 218
- Q6 Would CCTV make you feel safer in your local area?**
 Yes 502 No 374 Don't know 174
- Q7 Do you think that CCTV cameras have helped reduce the amount of crime and disorder in the Havant borough?**
 Yes 479 No 148 Don't know 426
- Q8 If you are a car owner, would you feel safer leaving your car in a car park with a CCTV camera?**
 Yes 797 No 136 Don't know 66
- Q9 And, if you are a car owner, would you be prepared to pay higher charges to park your car in a car park with a CCTV camera?**
 Yes 328 No 559 Don't know 118

Section B: Crime and disorder agencies serving your area

It is the responsibility of the Council, the police and other local public services to work in partnership to deal with anti-social behaviour and crime in your local area.

- Q10 How much, would you agree or disagree that the Council, the police and other local public services seek people's views about community safety issues in your local area?**
 Strongly agree..... 161 Disagree 157
 Agree 360 Strongly disagree..... 55
 Neither agree or disagree 265 Don't know 60
- Q11 If you have answered disagree or strongly disagree please tell us what changes you would like to see**
- Q12 And how much would you agree or disagree that the Council, the police and other local public services are successfully dealing with community safety issues in your local area?**
 Strongly agree..... 14 Disagree 138
 Agree 340 Strongly disagree..... 38
 Neither agree or disagree 385 Don't know 145
- Q13 If you have answered disagree or strongly disagree please tell us what changes you would like to see**
- Q14 Which of the following have you heard of... Please tick all that apply**
 Neighbourhood Watch 1041
 Safer Havant Partnership 242
 Police Safer Neighbourhood Teams 274

- Q15 If you had heard of the Safer Havant Partnership before today, how did you hear of them?**
Please tick all that apply
- | | | | |
|---------------------------|----|---|-----|
| Leaflets..... | 52 | Havant Borough Council's 'Serving You' magazine | 191 |
| Neighbourhood Watch | 66 | Safer Havant Partnership website | 6 |
| Word-of-mouth | 40 | Other, please specify below..... | 20 |
| Local press | 72 | | |



- Q16 Do you recognise the Safer Havant Partnership logo above?**
Yes 139 No 910
- Q17 Before today, have you ever visited the Safer Havant Partnership's website www.saferhavant.co.uk ?**
Yes 23 No 1011 Don't know 17

Section C: Information and communications

- Q18 How well informed do you feel about local community safety issues?**
- | | | | |
|---------------------------|-----|-----------------------------|-----|
| Very well informed..... | 20 | Not very well informed..... | 575 |
| Fairly well informed..... | 333 | Not informed at all..... | 122 |
- Q19 Which of the following are the best way for us to give you information and advice on local community safety issues? Please tick all that apply**
- | | | | |
|---|-----|--|-----|
| Local media e.g. newspapers and radio | 613 | Email updates..... | 284 |
| Community newspapers and magazines e.g. Serving You, ParkLife | 743 | Notice boards | 227 |
| Neighbourhood Watch | 331 | Text messages | 35 |
| Newsletters..... | 565 | Events in town centre or supermarkets..... | 402 |
| Websites..... | 247 | Door-knocking | 121 |
| Public meetings..... | 210 | Other, please specify below..... | 30 |
- Q20 How often would you like to be informed about local community safety issues?**
- | | | | |
|------------------|-----|-------------------|-----|
| Never | 9 | Quarterly..... | 415 |
| Weekly | 31 | Twice a year..... | 90 |
| Fortnightly..... | 32 | Yearly | 19 |
| Monthly..... | 458 | | |
- Q21 If anything, what would you like to know about local community safety issues?**

Section D: Getting involved

Q22	Do you think the public should play more of a role in making Havant safer?	
	Yes	896
	No	56
	Don't know	93
Q23	If yes, how should the public help to make Havant safer?	
	Join Neighbourhood Watch	369
	Join other community groups	157
	Report crime and anti-social behaviour	660
	Provide information to police	442
	Build community spirit.....	391
	Good parenting	553
	Take personal safety precautions	413
	Other, please specify below	56
		130

Appendix three: Percentage Counts

COMMUNITY SAFETY

Section A: Feeling safe in your area

Q1 How safe or unsafe do you feel in the following situations?

	<i>Very safe</i>	<i>Fairly safe</i>	<i>Neither safe nor unsafe</i>	<i>Fairly unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your street during the day	64%	32%	2%	1%	1%	1%
In your street after dark	21%	46%	14%	13%	5%	2%
In your local shops during the day	57%	36%	4%	1%	1%	1%
In your local shops after dark	14%	42%	17%	16%	5%	6%
In your town centre during the day	51%	38%	5%	2%	1%	2%
In your town centre after dark	5%	31%	24%	22%	10%	9%
Travelling on buses during the day	38%	26%	4%	1%	1%	30%
Travelling on buses after dark	6%	21%	14%	12%	6%	41%

Q2 Thinking about your local area, how much of a problem do you think each of the following are...

	<i>A very big problem</i>	<i>A fairly big problem</i>	<i>Not a very big problem</i>	<i>Not a problem at all</i>	<i>No opinion</i>
Noisy neighbours or loud parties	4%	7%	37%	51%	1%
Teenagers hanging around the streets	10%	27%	41%	21%	1%
Rubbish or litter lying around	18%	28%	41%	13%	0%
People being drunk or rowdy in public places	7%	17%	47%	27%	3%
Fires in open spaces or bins	3%	7%	32%	54%	4%
Noisy motorbikes	9%	18%	42%	31%	1%
Nuisance ball games	5%	8%	33%	53%	2%
Vandalism, graffiti and other deliberate damage to property or vehicles	12%	24%	40%	23%	1%

Are there any other issues that are a problem in your area?

Q3 To what extent do you agree or disagree with the following statement?

'I am probably more afraid of crime than I should be'

Strongly agree.....	6%	Disagree	28%
Agree	29%	Strongly disagree.....	7%
Neither agree nor disagree.....	29%	Don't know	1%

Q4 Have you reported a crime in the last 12 months?

Yes	27%	No	73%
-----------	-----	----------	-----

- Q5 Compared to a year ago, do you think there is more or less crime in your local area?**
 More..... 16% About the same 54%
 Less 10% Don't know 21%
- Q6 Would CCTV make you feel safer in your local area?**
 Yes 48% No 36% Don't know 17%
- Q7 Do you think that CCTV cameras have helped reduce the amount of crime and disorder in the Havant borough?**
 Yes 46% No 14% Don't know 41%
- Q8 If you are a car owner, would you feel safer leaving your car in a car park with a CCTV camera?**
 Yes 80% No 14% Don't know 7%
- Q9 And, if you are a car owner, would you be prepared to pay higher charges to park your car in a car park with a CCTV camera?**
 Yes 33% No 56% Don't know 12%

Section B: Crime and disorder agencies serving your area

It is the responsibility of the Council, the police and other local public services to work in partnership to deal with anti-social behaviour and crime in your local area.

- Q10 How much, would you agree or disagree that the Council, the police and other local public services seek people's views about community safety issues in your local area?**
 Strongly agree..... 15% Disagree 15%
 Agree 34% Strongly disagree..... 5%
 Neither agree or disagree 25% Don't know 6%
- Q11 If you have answered disagree or strongly disagree please tell us what changes you would like to see**
- Q12 And how much would you agree or disagree that the Council, the police and other local public services are successfully dealing with community safety issues in your local area?**
 Strongly agree..... 1% Disagree 13%
 Agree 32% Strongly disagree..... 4%
 Neither agree or disagree 36% Don't know 14%
- Q13 If you have answered disagree or strongly disagree please tell us what changes you would like to see**
- Q14 Which of the following have you heard of... Please tick all that apply**
 Neighbourhood Watch 99%
 Safer Havant Partnership..... 23%
 Police Safer Neighbourhood Teams 26%

- Q15 If you had heard of the Safer Havant Partnership before today, how did you hear of them?**
Please tick all that apply
- | | | | |
|---------------------------|-----|--|-----|
| Leaflets..... | 18% | Havant Borough Council's 'Serving You' magazine..... | 67% |
| Neighbourhood Watch | 23% | Safer Havant Partnership website | 2% |
| Word-of-mouth | 14% | Other, please specify below..... | 7% |
| Local press | 25% | | |



- Q16 Do you recognise the Safer Havant Partnership logo above?**
Yes 13% No 87%

- Q17 Before today, have you ever visited the Safer Havant Partnership's website www.saferhavant.co.uk ?**
Yes 2% No 96% Don't know 2%

Section C: Information and communications

- Q18 How well informed do you feel about local community safety issues?**
- | | | | |
|---------------------------|-----|-----------------------------|-----|
| Very well informed..... | 2% | Not very well informed..... | 55% |
| Fairly well informed..... | 32% | Not informed at all..... | 12% |

- Q19 Which of the following are the best way for us to give you information and advice on local community safety issues? Please tick all that apply**
- | | | | |
|---|-----|---------------------------------------|-----|
| Local media e.g. newspapers and radio..... | 58% | Email updates..... | 27% |
| Community newspapers and magazines e.g. Serving You, ParkLife . | 70% | Notice boards | 21% |
| Neighbourhood Watch | 31% | Text messages | 3% |
| Newsletters..... | 53% | Events in town centre or supermarkets | 38% |
| Websites..... | 23% | Door-knocking | 11% |
| Public meetings..... | 20% | Other, please specify below..... | 3% |

- Q20 How often would you like to be informed about local community safety issues?**
- | | | | |
|------------------|-----|-------------------|-----|
| Never | 1% | Quarterly..... | 39% |
| Weekly | 3% | Twice a year..... | 9% |
| Fortnightly..... | 3% | Yearly | 2% |
| Monthly..... | 44% | | |

- Q21 If anything, what would you like to know about local community safety issues?**

Section D: Getting involved

- Q22 Do you think the public should play more of a role in making Havant safer?**
 Yes 86% No 5% Don't know 9%
- Q23 If yes, how should the public help to make Havant safer?**
- Join Neighbourhood Watch 39%
 - Join other community groups 17%
 - Report crime and anti-social behaviour 69%
 - Provide information to police 46%
 - Build community spirit..... 41%
 - Good parenting 58%
 - Take personal safety precautions 43%
 - Other, please specify below 6%

